

**Libraries Linking Idaho
Steering Committee Meeting
April 2, 2009
9:00am – 4:00pm**

Meeting Purpose: To collect and discuss ideas pertaining to the initiation, planning, and evaluation of Libraries Linking Idaho (LiLI) programs and services.

Participants:

Steve Poppino, College of Southern Idaho	Julie Woodford, Burley Public Library
Sue Niewenhous, Lewis Clark State College	Sandra Shropshire, Idaho State University (for Kay Flowers)
Joe Reiss, Post Falls Public Library	Marilyn Moody, Boise State University
Jane Somerville, Stanley Community Library	Mary DeWalt, Ada Community Library
Cindy Erickson, Soda Spring Public Library	Lynn Baird, University of Idaho
Glynda Pflieger, Melba Middle/High School	Ann Joslin, Idaho Commission for Libraries

Greg Zickau, Idaho Department of Administration

ICFL Staff:

Gina Persichini	Marj Hooper	Frank Nelson	Jan Wall
Shirley Biladeau	Erin McCusker	Teresa Lipus	Betty Hoffman
Pam Bradshaw			

Idaho Education Network (IEN)-Greg Zickau, Idaho Department of Administration

Greg Zickau presented an overview of the Idaho Education Network. IEN is a “collaborative effort to establish a statewide education network, utilizing existing state infrastructure where possible as well as carrier provided services and support.” The principles are to:

- Establish comparable access to educational opportunities,
- Improve State of Idaho Utilization of Federal E-rate Subsidy,
- Keep state government growth to a minimum, and
- Reward collaboration.

During the first phase of the implementation, the plan is to connect public high schools with high-bandwidth connections, including connection to higher education institutions. Later phases will connect elementary and middle schools, libraries, and state agencies.

Discussion focused on the involvement of libraries in helping residents access online information and an agreement to do what we can to work together as the network develops.

LiLI Work Plan

After reviewing the results from the August 2008 discussion in which possible future directions were identified, it was the feeling of the group that the environment has changed significantly. Ideas from the previous discussion were saved, but their focus was at a task level.

With the intent to identify areas in which to focus the energy or work of Libraries Linking Idaho over the next couple of years, the group discussed the role and scope of Libraries Linking Idaho. 4 primary ideas were captured:

- Statewide level perspective (understanding, promoting)
- Content
- Broadband
- Facilitated Access

These four concepts together are the themes that will summarize the work of LiLI in the near future. Sandi Shropshire (ISU) and Steve Poppino (CSI) agreed to work with those ideas to develop a statement of summary.

Discussion included:

- Does technology need to be on there it is just a tool?- do we need to focus on services not how we get there?
- Technology -focus-big part of what we do-more resource sharing
- Important to streamline LILI Services
- Best Practices-vetted practices with research backing
- Decision by anecdote promoting understanding
- Focus on what we can fix-fix the things we can
- How can we help libraries do things better-broadband-
- Focus on how do we best use our resources-content, broadband, access to materials (delivery)
- Leverage resources
- Flexibility and Adaptability
- Encompassing all above
- EAudio is an example of the success that was brought forth to the committee and became a statewide program. We need to focus on two things that are important. The difference of how resources are promoted.
- Take out Statewide ILS-look like we are going World Cat local –not feasible – move activities under Resource Sharing like keep barcode registry
- Reciprocal Borrowing:-Idaho residents have access to library materials
- Promoting Best Practices -- Meaning for best practices-vetted practices with research backing. Decisions on the meaning of best practices and the term. Needed to change the word best practices. Decision has been by anecdote. State level perspective as group promoting understanding
- Access to Online Resources: combine with Group Purchasing-
- Decision: Will keep the Recourse Sharing and combine State ILS-strike the state ILS heading Discussion on the library statewide card and all Idaho residents have access to services. Some libraries have city limitations that will restrict 13% of the people that live outside of the city limits to be served. Can the LILI Databases be put into simple terms?
- Continuing Education: support role

WorldCat Local Project Update

Barbara Glackin, BSU

Barbara Glackin of Boise State University shared an live demonstration of WorldCat Local. The project is taking place with BSU, University of Idaho, University of Idaho Law, and Lewis Clark State College. WorldCat Local runs in addition to the local ILS creating a more user-friendly search interface. Additionally, the system allows for federated searching options connecting with the library's serials solutions tool.

LiLI Unlimited

- Currently 223 libraries participating
- Open Enrollment going on now.
 - Have received one new enrollment so far: Brown Mackie College
 - Expect to receive enrollment from College of Western Idaho
 - Concerned about withdrawals due to budget situations at the libraries and, particularly, at schools
 - Sent a letter to OCLC pointing out the fiscal situation and suggesting some renegotiation of renewals. At the same time, OCLC was addressing the issue internally. We are awaiting a revised

subscription agreement to make it official, but we have been informed that OCLC we not implement the previously agreed-upon 5% increase for 2009/10.

- I proposed a demonstration project that I mentioned at a previous meeting with a two-fold purpose:
 - 1. Provide a means for libraries to contribute unique holdings to the statewide database, and
 - 2. Gauge the potential interest of libraries that might want to switch from copy-cataloging to full-cataloging access in OCLC's Connexion; with the possibility of a 3-tiered pricing structure in the future.
 - This month, copy cataloging libraries will be converted to full-cataloging accounts. They'll still primarily use CatExpress for cataloging.
 - Training is schedule for the end of the month & beginning of May to teach those libraries how to contribute records for unique items. The method being taught uses a Dublin Core template to capture the descriptive elements of the item.
 - The full-level of access will continue through June 2010.
 - During that time, we will collect statistics and talk with interested libraries about a potential permanent move to full cataloging status; meanwhile, we will work on drafting a pricing structure for LiLI-U participation to take us through the next few years. We are in the final year of the currently approved pricing model.
- LiLI-U Manual
 - I have been finding that sustainability of the LiLI-U program participation has been affected in a number of cases by staff turnover. New staff of a library enters an organization unaware of the tools they have access to. Sometimes, they only find out when they receive the invoice for the service, which creates a less-than-appealing first customer interaction.
 - Additionally, due to normal turnover in libraries, sometimes new staff begin at a time when no training on ILL or cataloging tools is available.
 - For those reasons, I have been working on content for a LiLI Unlimited Users Manual. The manual contains step-by-step instructions on copy-cataloging, ILL, use of the statewide catalog, patron-initiated ILL, the ILL policies directory, and other OCLC tools available to LiLI-U libraries. The instructions include a lot of screen captures and have been tested by individuals with no prior knowledge or experience with the tools or even some of the functions involved.
 - A printed copy of the manual will be provided to each LiLI-U participating library in a 3-ring binder.
 - The manual will also be available online. It is designed so that future updates can be posted online, then libraries can download the updated section and simply replace those pages in the print resource to keep that up to date.
 - The manuals will be printed in May; and will be distributed in June and July. All future new LiLI-U participating libraries will receive a printed copy of the up-to-date manual with their login information after the sign up.
- .org Platform (<http://idaho.worldcat.org>)
 - OCLC is adding the option to view the LiLI Unlimited Catalog in the worldcat.org interface in addition to the FirstSearch Interface.
 - Show demo
 - Waiting for a system level update that will change the default tab to "Libraries." After that, we should be free to make the site public.
 - Widget search box, when it's available, we'll use that on the LiLI Portal
 - Ability to authenticate to library for direct request access through IP recognition or through a library's remote patron authentication, like a proxy server.

LiLI Databases

Charlotte Fowles was unable to attend the meeting, but share the following with Gina prior:

In the past 2 months, ICFL has delivered 21 training sessions for library staff introducing them to the newly available databases available through LiLI-D. There were approximately 260 attendees at those sessions. The general response from attendees was interest in the new products and wanting to spend more hands-on time trying the databases out.

As you might have seen in a LibIdaho message from Charlotte, a couple of the vendors are providing some additional online training opportunities.

A copy of the 2008 Usage Report for the LiLI Databases is available on the ICFL website.

LiLI eAudioBooks Collection

- Will not have funds available to continue paying for the eaudiobooks beyond September 30, 2009.
- Gina requested pricing information, and will share options with the library community as soon as it is available. ICFL is hoping to create an option for libraries to participate in a group purchase.
- It appears that approximately 800 titles in NetLibrary are currently DRM free -- listed as "mp3" format and searchable by format.

News from Around the State

- Lynx! Consortium has good news, Emmett Public Library's grant application for LSTA funds was approved.
- Boise Public is opening another branch in June and Meridian just opened theirs
- Hoping to move forward on adding branch at Ada Community Library
- Jane Somerville-Stanley Library-building project is going slow-survey was good most people would support a bond-April Calendar-total April Fools joke
- Julie Woodford-Burley Public-LIBRI System's shared catalog should go live in July 2009. May 26 city council decide to add to the ballot serve liquor by the drink on our ballot-to help us could we change the wording so vote no would be yes- history says people will vote no if they don't know about it.
- Cindy Erickson-Soda Springs-doing great-ILA spring conference on April 24-will be meeting with the consortium day before-hosting ILA next year
- Lynn Baird – U of I will lose 20% of its library faculty under the current scenario, but these are unfilled positions; it is giving up being the Patent and Trademark Depository Library; it is undergoing a facility study for special collections (to address climate control issues) and to create an Academic Commons; and is launching WorldCat Local thanks to BSU and ICFL.
- Sandra Shropshire-ISU-overall cuts about 20% overall faculty and 25% to periodicals-20% books
- Pam Juel (Meridian Schools) and Sandra Shropshire (ISU) me on facility area for ISU library in Meridian combine a library resource for both
- Sue Niewenhous-Lewis and Clark State College- some positions being lost at the college –library in pretty good shape-some cuts but loss no staff
- Marilyn Moody-BSU-World Cat Local-open access –copy of their article from faculty
- Glynda Pflieger-Melba Middle/High School-district levy April 21-to prepare-sign up Principal to Google Applications
- In-service being cut- asked me to do a 90 minutes presentation all new technology learned from SPLAT
- Jan Wall – Interesting legislative session. Next week will be meeting with John Hartung and Kathleen to discuss Benewah joining Cooperative Information Network.

- Steve Poppino-College of Southern Idaho-we hosted regional conference last week-83 –good comments-ask Jerome to talk about copy writes
- Steve Poppino shared information about a product called Efolio-online digital studio system
- Frank Nelson-ICFL-Broadband added to library public inventory-two question-speed? And wireless
- Public libraries statistics 2008 up next week. Impact Studies-1/3 of Schools are in and about half of the libraries
- Joe Reiss-Post Falls-we have fiber broadband is never broad enough. ALA is looking for stories of libraries with broadband-consolidation issue-if goes through we will be part of KSAL
- Marj Hooper: ICFL- Priest Lake and West Bonner joining Washington Idaho Network (WIN) through Cooperative Information Network (CIN)
- Erin McCusker-ICFL: group out of side of Notus trying a levy

State Librarian Update -Ann Joslin:

- How many are aware of the record policy on OCLC? New policy is to protect their records. Review board has a survey on survey monkey asking for input.
- ICFL budget current reduced by approximately 6% in current year (FY2009), and those reductions will be permanent for FY2010.
- ICFL submitted requests for ARRA (stimulus) funding which included a list of shovel-ready construction projects and a project that would provide job-finding aids statewide. Those requests were not funded, but the Department of Labor is working to get funding for access to the Electronic Career Information System (eCIS) through libraries.
- Broadband initiative – The Gates Foundation is conducting a pilot program with 6 or 7 states to improve broadband access.
- Governor proclaimed April as Financial Literacy Month

Next Meeting:

Gina will send an online request via Doodle.com to determine the best time to meet over the summer.

Other:

Time to Think – Blog post by Shirley Biladeau on the ICFL blog can be found at <http://blogs.salon.com/0002007/2008/08/05.html>. A link in the post connects to an article by David Pollard identify 12 tools that will “soon go the way of the fax.”