Meeting Record

Meeting Leader: Gina Persichini
Facilitator: Shirley Biladeau/Gina Persichini
Recorder: Nancy Reese

Purpose: To share information regarding the implementation, planning, and sustainability of Libraries Linking Idaho programs and services.

Joint LiLI & SPLAT Meeting
For the first half of the meeting, the LiLI Steering Committee was joined by members of SPLAT for discussion about federated searching and ebooks. The two groups met separately after the networking lunch.

Federated Searching – Perceptions List of perceptions
The LiLI-D Study included suggestions from the library community and a recommendation to pursue federated searching. In conversations with individuals from the library community, it appears that expectations vary regarding what federated searching can do. Participants brainstormed answer to the question, "What do you think of when we talk about federated searching?"
- Way to make life easier for students-single platform
- Having one search box to access everything
- Include catalogs as well books and resources – all in one
- We are struggling with what a database is – glorified widget so you can type in what you are searching for
- Goal is to have federate searching as a tool and not as a goal; it is just a tool to provide access
- Browser ability – the ability to refine search and ability to refine metadata is more important to have an intensive facetted metadata rather than federated search
- Focus on the user experience
- Users want it to be easy and they want to get it now
- Searching would be limited to the LILI databases; they would get a refined search and access to correct information
- Metadata isn't correct – like the WorldCat federated search, cover the basic
- It's not for all subjects; make it an easy enough experience, and they will be successful
- Beauty increases usage with ease – we want to make sure to make a better experience for all
- Make sure the catalog is included in with federated search and a local experience with less than five hits
- Global experience in the university
- It's not to be a substitution for critical thinking
- Google-like search with faceted image search – need to serve both.
- Indexes and identifies core things and limit from there

- Imperfect tool with a sea of information out there. There is a disconnect from expectancy on what it is and what it does. One click search – give it a different name. It's important how we relate these tools to the patrons
- Different federated searches give different flavors and give you different results
- Need to teach how to use the tools; we need to decide how we help people find information
- They are drowning and we are describing the water
- Systems work different enough and each library is providing different information. Give all libraries the same tools same experience and same training background
- Voice search would be the easiest
- Despite the changing databases, we have the same tools – LILI Databases
- Level of education is needed

Is federated searching the proper tool?
- What else would we use?
- Direct URL's – LILI providing the federated searching, the assistance or tools to provide the best resources to the indexing – discovery layers – work with vendor to develop this
- Google-like search interface to get into the databases. Make it simple, and it provides the results
- Find something that is flexible enough
- How does it fit into our existing paradigms? Simple to advanced tools available.
- Federated search for all the ebook services available around the state

What are users' needs and what are the intersections?
- Users just want their needs met: find what they need and they have high expectations
- Electronic or book choices
- Provide Children's guide
- Education opportunity
- Really going to see broader spectrum of user needs
- Identify users needs in such diverse education backgrounds
- Serve three step access: simple search access, advanced and layers of information want to serve power users for middle level
- We have to serve them all in our community
- Find out what their needs are and then how to serve those needs
- What they want: they want it immediately and will sacrifice good information for speed
- How can we identify basic searching, intermediate, and advance and then find where we are lacking and identify the gaps?
- Academics depend on public libraries for that intersection as much as public libraries rely on institutions of higher learning
- Relationships are important-build reciprocal agreements and access

OCLC's Library Landscape Game-Changers
Ann Joslin shared a series of documents from OCLC addressing "Library Landscape Game-Changers." Topics covered include Cloud Computing, The Changing Landscape of E-books and E-book Readers, Mobile Deliver, Ever-expanding Expectations for Services, and Economics and the New Value Proposition.

- Request to include some of these, particularly the "Economics and the New Value Proposition" for discussion at a future LiLI meeting.

Lyrasis

Ann Joslin spoke about Idaho's membership with Lyrasis, which had previously transferred from BCR when the two organizations merged. ICfL recently determined the organization would renew as an institution, but cannot offer a statewide contract membership. As an institutional member, ICfL can still acquire training coupons.

Libraries interested in individual membership are encouraged to talk with Reagan Harper at Lyrasis.

eBooks for Mobile Devices

Boise Public Library staff members, Lindsay Wyatt and Chrissanne Brown, were present for the discussion on eBooks.

Lindsay Wyatt, BPL

- The Boise Public Library has been subscribing to electronic resources (eaudiobooks and videos) through Overdrive since 2007. In November 2010, they added ebooks to the collection. They started with 800 ebooks, and currently have 3,000 ebooks in the collection.
- Staff found one of the big challenges in providing the service is balancing the collection with both physical copies and electronic.
- Questions & Answers:
  o How does BPL let users know a book is available if they've put a hold on it?
    ▪ Notice of the book's available is sent, then the user has 48 hours to check out the ebook.
  o What is the checkout period?
    ▪ Users have a choice of 7 or 14 days. They select when checking out the books.
  o Do have to check out book from a computer before moving the file to a mobile device?
    ▪ Users can download the Overdrive mobile app on their device, then search and download through that appl.
  o How do they stop working when checkout time is done?
    ▪ A message appears on the user's e-reading device indicating the book will no longer work on the machine.
  o Do you allow renewal?
    ▪ No
  o Is overdrive a subscription?
    ▪ There is a yearly maintenance fee, plus a fee per book. Books cost about $18 per title some are less around $11
  o Does Overdrive provide marc records
    ▪ Not directly. MARC records for the Overdrive titles are acquired through OCLC at a fee of $1.50 each.
  o Are there fines?
    ▪ No, since the books simply stop operating when the circulation period expires, there are no late fines.
  o Do have an idea of the total checkout for the year
    ▪ 2,839 checkouts for electronic books last year. Physical book checkouts were 114,000 books – about 2% of total book circulation

- o Can you purchase ebook without overdrive?
    - ▪ This is questionable. No Shelf Required was mentioned as a possibility, but no not really
    - ▪ Ada Community Library has purchased ebooks through EBSCO but are only available for computer use, not mobile downloads.
- o Technical Support?
    - ▪ Overdrive is great to work with; offer tech support
    - ▪ Constantly working on customer service
- o Can users request titles?
    - ▪ BPL does take user requests and use them for collection development.
- o How do you promote the service?
    - ▪ Offer "getting started" sessions and have tutorials available online
- o Does the service work with Kindles?
    - ▪ Not yet, but an announcement indicated that will be available in the fall.
- o How do you respond to questions or requests regarding advice about which ebook reader to buy?
    - ▪ Staff explain that "it depends on your preference" and there is a device resource center that user can access to get more information.
- o Does BPL check out devices?
    - ▪ No
- o How many young users are using the service?
    - ▪ Approximately 65% of use is adult content and 35% children/YA
- o Do you have demographics of users?
    - ▪ We can look by genre and get an idea based on that.
- o Are there limitations of what a user can check out by their age?
    - ▪ No
- o Is the user's name attached to their selection?
    - ▪ No, the company not because it is only attached to a barcode, not to the name.
- o What happens when a user click on the link for a title in the catalog?
    - ▪ It takes them straight to Overdrive.
- o
- Other related discussion:
    - o Boise Public Library's non-resident fee is about $60 dollars per year. New users find it beneficial; it pays for itself if you had to purchase the books on your own
    - o Recently word from Overdrive is that they are not interested in pursuing statewide consortium pricing for Idaho; they would prefer to work with the regions and larger libraries and may consider something later for smaller libraries.
    - o Overdrive doesn't seem to have any competition
        - ▪ Netlibrary (EBSCO) has ebooks that are mostly non-fiction or reference at this time. There has been some indication they might be pursuing popular titles for mobile devices soon.
        - ▪ Additionally, there's some indication that Recorded Books might have a mobile ebook service soon.
        - ▪ 3M is unveiling a service during the ALA conference; we will see what
- Concerned about the inability for consortium purchasing and that the vendor's actions could negatively impact existing cooperative agreements and relationships.
- Are we purchasing for the next new thing?
- Apple announced their music will available on CLOUD for a yearly subscription price no matter what device

LiLI Databases
- Gina shared that the contracts are signed for Ebscohost, ProQuest Heritage Quest, and World Book Encyclopedia Online. These contracts are for 2 years, with options to renew for 5 additional 1-year contracts.
- ICfL staff are still finalizing contracts for a readers' advisory product and an auto repair database. These two additional products will be for 2 years, with options to renew for 2 addition 1-year contracts. The different lengths have to do with ICfL spending authority and the short time we had available to acquire new quotes.
- Aubrey has been working on the test LiLI Portal site at http://lab.lili.org
- We would like individuals to go there, try it, and send feedback to Aubrey
- Will be offering face to face training in September and will be offering webinars over the summer.

Connecting to Collections
Mary DeWalt provided a brief update on the Connecting to Collection project. A submission for a grant to fund a follow-up project should be ready by the end of the year. Mary appreciates if those with ideas on implementation would continue to send those to her.

LiLI Unlimited
Gina reported that the open enrollment deadline for the 2011-12 project year ended in May. Two new participants will join the group: VA Medical Library in Boise and the Idaho State Law Library. The American Falls District Library and the school libraries in the Lakeland School district had to withdraw due to budget limitations.

Gina will work on a plan to update the LiLI Unlimited Users Guide this year. The guide has been helpful to new library staff, particularly in smaller libraries. However, due to some changes with functionality of some OCLC tools, some of the instructions are not up to date.

Regional Networking Updates
- ICfL's School Library Development Planning Committee has met twice so far. The intent is to roll out the action plan in October.
- Sandra Baggett has retired as of June 3rd. Sue Ann Robinson will be taking over her position at Orofino High School.
- Library Consortium of Eastern Idaho is doing great.
- Soda Springs Public Library as new carpet.
- Stanley Community Library District has their calendar for 2012 ready for order. The library district has made a counteroffer for property for a new library building.
- CIN and VALNet library consortia are making plans to move from the Voyager system with WIN to a new cloud-based system outside of WIN.
- Midvale Library received a Laura Moore Cunningham grant and used it to purchase new carpeting, flooring and shelving.
- A few Valley Mountain Library Consortium (VMLC) members changes their local automated systems to Biblionic to replace their older, out-of-date sytems.
- Ada Community Library opened their new Lake Hazel Branch. One feature of the collection is that it uses a hybrid classification model that is part-DDC and part-bookstore style.

- The Lynx Consortium is beginning strategic planning. The Ada County members of Lynx also submitted an application for grant funding for the Smart Money program on financial literacy.
- St. Luke Magic Valley Hospital Library has opened in their new hospital building. They also added a new database with information on natural herbals and supplements.
- Lewis Clark State College has been working on changing their website and welcoming a new Provost.
- Idaho State University is offering a for-credit 8-week class on information literacy. It will be offered for the first time this fall.
- ICfL's Board of Commissioners recently approved the agency's budget request that will be submitted to the State. In the request, ICfL is asking for funds for Read To Me mini grants and educational materials, funding to fill the Digital Librarian position, and funding for additional content for the LiLI Databases such as LearningExpress Library. The funding request is being submitted for the FY2013.
- ICfL's BTOP implementation is moving along. 56 libraries are getting upgrades to their connectivity. The staff will now focus more on training and marketing of online resources with Idaho Public Television. Success with Idaho's BTOP program has been acknowledged and Ann Joslin will be presenting at two programs during the ALA Annual Conference to share our successes.
- University of Idaho is adding a collaborative learning center. The library is continuing to talk with the Orbis Cascade Alliance about membership.
- Boise School District instructional media office is moving to the space that was once the Fort Boise gym. The district libraries do not have funding for print books, but the libraries will be able to stay open.
- ICfL Eastern Field Office has been working with new Census data.
- Bonneville County Library District has a new Trustee and there is some discussion in the community that indicates interest in establishing library service locally.
- Challis Library was not eligible for BTOP, but applied for an LSTA-funded Homework Center grant. It was awarded, and they have since purchased 10 computers and have had their first five GED graduates.
- South Bannock Library District in McCammon only has a bookmobile. They applied five years ago for a plan facility grant with the accrued interest. They are now looking into a new library building.

LiLI Steering Committee Changes
- With Sandra's retirement, there will now be a vacancy for a school librarian from north Idaho.
- Both Cora Caldwell and Cindy Erickson are now at the end of their 2nd term on the Steering Committee. Both seats will be vacant.
- Gina will send out requests for volunteers. Names will be provided to the State Librarian for appointment.

Next Meeting
- Gina will send a Doodle request to establish a good time for the next meeting.
- Marj has requested some time at the next meeting to discuss the agency's Five Year Strategic Plan to get input from the Steering Committee.