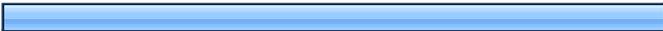


**1. Please provide the following information and then respond to the following questions:**

		Response Percent	Response Count
Position:		100.0%	55
Type of Library:		100.0%	55
answered question			55
skipped question			0

**2. Digital Literacy Updates for Public Library Trustees and Directors (August-October, 2012 or May 2013)**

	1 Not At All	2	3	4	5 Very Much	0 Did Not Attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	0.0% (0)	4.4% (2)	13.3% (6)	13.3% (6)	<b>68.9% (31)</b>	45
Did the information gained benefit your customers?	0.0% (0)	0.0% (0)	0.0% (0)	14.3% (6)	16.7% (7)	<b>69.0% (29)</b>	42
answered question							45
skipped question							10

### 3. Every Child Ready To Read & First Book Workshop (August 2012)

	1 Not At All	2	3	4	5 Very Much	0 Did not attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	2.2% (1)	6.7% (3)	17.8% (8)	17.8% (8)	<b>55.6% (25)</b>	45
Did the information gained benefit your customers?	0.0% (0)	2.3% (1)	2.3% (1)	23.3% (10)	18.6% (8)	<b>53.5% (23)</b>	43
<b>answered question</b>							<b>45</b>
<b>skipped question</b>							<b>10</b>

### 4. Amigos Online Courses [Cataloging or Reference] (June-October, 2012)

	1 Not At All	2	3	4	5 Very Much	0 Did Not Attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	2.4% (1)	0.0% (0)	0.0% (0)	4.9% (2)	<b>92.7% (38)</b>	41
Did the information gained benefit your customers?	0.0% (0)	2.6% (1)	0.0% (0)	0.0% (0)	5.1% (2)	<b>92.3% (36)</b>	39
<b>answered question</b>							<b>41</b>
<b>skipped question</b>							<b>14</b>

## 5. Youth Services Workshops (October 2012)

	1 Not At All	2	3	4	5 Very Much	0 Did Not Attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	2.2% (1)	6.5% (3)	17.4% (8)	21.7% (10)	<b>52.2% (24)</b>	46
Did the information gained benefit your customers?	0.0% (0)	2.2% (1)	6.7% (3)	17.8% (8)	22.2% (10)	<b>51.1% (23)</b>	45
<b>answered question</b>							<b>46</b>
<b>skipped question</b>							<b>9</b>

## 6. Teens & Technology (Jan. 2013)

	1 Not At All	2	3	4	5 Very Much	0 Did Not Attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	2.3% (1)	4.7% (2)	4.7% (2)	14.0% (6)	<b>74.4% (32)</b>	43
Did the information gained benefit your customers?	0.0% (0)	2.4% (1)	2.4% (1)	7.1% (3)	14.3% (6)	<b>73.8% (31)</b>	42
<b>answered question</b>							<b>43</b>
<b>skipped question</b>							<b>12</b>

## 7. Read to Me Annual Meeting (Boise) (Feb. 2013)

	1 Not At All	2	3	4	5 Very Much	0 Did Not Attend	Rating Count
Did the information gained help you do a better job?	0.0% (0)	0.0% (0)	0.0% (0)	17.8% (8)	17.8% (8)	<b>64.4% (29)</b>	45
Did the information gained benefit your customers?	0.0% (0)	0.0% (0)	0.0% (0)	16.3% (7)	20.9% (9)	<b>62.8% (27)</b>	43
<b>answered question</b>							<b>45</b>
<b>skipped question</b>							<b>10</b>

## 8. Check all of the following online learning opportunities sponsored by ICFL that you have taken since June 2012:

		Response Percent	Response Count
LiLI Database Vendor Webinars		24.3%	9
<b>WebJunction Online Courses (self-directed)</b>		<b>59.5%</b>	<b>22</b>
WebJunction Online Webinars (live)		37.8%	14
ABLE (self-directed)		18.9%	7
SABLE (self-directed)		13.5%	5
Amigos		0.0%	0
Infopeople		32.4%	12
Continuing Education Grant		10.8%	4
<b>answered question</b>			<b>37</b>
<b>skipped question</b>			<b>18</b>

**9. Have you used information and skills gained through ICfL sponsored continuing education to make changes in procedures or services within your library?**

		Response Percent	Response Count
to yes		72.7%	40
no		18.2%	10
Not yet, but will do so within the next 6 months		9.1%	5

Briefly tell what you have used or if not able to, why:

39

answered question

55

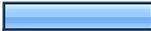
skipped question

0

**10. Funding for the Commission's workshops is provided through the Library Services and Technology Act, Institute of Museum and Library Services. Your comments (without your name) are invaluable and will be included in our annual report. How have you changed your library workflow? How has your community benefited from this change?**

	Response Count
	55
answered question	55
skipped question	0

**11. Check all of the following topics that you feel should be included in future ICfL trainings for library staff, directors or trustees.**

		Response Percent	Response Count
Advocacy		37.0%	20
Preservation		22.2%	12
<b>Mobile Devices</b>		<b>72.2%</b>	<b>39</b>
Library Management - for schools		11.1%	6
Library Management - for public libraries		55.6%	30
Children's Programming		66.7%	36
Adult Programming		64.8%	35
Mentoring		29.6%	16
Financial Literacy		25.9%	14
Teen Programming		68.5%	37
Leadership		48.1%	26
School / Public Library Collaboration		53.7%	29
		<b>answered question</b>	<b>54</b>
		<b>skipped question</b>	<b>1</b>



**Q1. Please provide the following information and then respond to the following questions:**

1

Position: Director Jul 31, 2013 11:40 AM

Type of Library: Public--CMP Jul 31, 2013 11:40 AM

2

Position: Youth Services Manager Jul 24, 2013 3:16 PM

Type of Library: Public Jul 24, 2013 3:16 PM

3

Position: Outreach Librarian Jul 24, 2013 11:15 AM

Type of Library: Public Jul 24, 2013 11:15 AM

4

Position: Circulation Specialist Jul 23, 2013 4:54 PM

Type of Library: Public Jul 23, 2013 4:54 PM

5

Position: Trustee member Jul 21, 2013 4:35 PM

Type of Library: District Jul 21, 2013 4:35 PM

6

Position: Youth Services Librarian Jul 20, 2013 2:29 PM

Type of Library: Public Library Jul 20, 2013 2:29 PM

7

Position: Director Jul 18, 2013 11:34 AM

Type of Library: Public Jul 18, 2013 11:34 AM

8

Position: Asst Director Jul 17, 2013 3:13 PM

Type of Library: Public Jul 17, 2013 3:13 PM

9

Position: Children's Programming Librarian Jul 16, 2013 2:16 PM

Type of Library: Public Jul 16, 2013 2:16 PM

10

**Q1. Please provide the following information and then respond to the following questions:**

Position:	Children's Librarian	Jul 16, 2013 10:25 AM
Type of Library:	Public	Jul 16, 2013 10:25 AM
11		
Position:	Youth Services Assistant	Jul 15, 2013 5:02 PM
Type of Library:	small city public library	Jul 15, 2013 5:02 PM
12		
Position:	Children's Librarian	Jul 15, 2013 3:05 PM
Type of Library:	Public Library	Jul 15, 2013 3:05 PM
13		
Position:	Library Director	Jul 15, 2013 2:56 PM
Type of Library:	Public Library	Jul 15, 2013 2:56 PM
14		
Position:	Librarian	Jul 12, 2013 9:13 AM
Type of Library:	Medical Library	Jul 12, 2013 9:13 AM
15		
Position:	Library Assistant	Jul 11, 2013 6:00 PM
Type of Library:	Public	Jul 11, 2013 6:00 PM
16		
Position:	Library Assistant	Jul 11, 2013 5:57 PM
Type of Library:	Public	Jul 11, 2013 5:57 PM
17		
Position:	Supervisor	Jul 11, 2013 2:14 PM
Type of Library:	Public	Jul 11, 2013 2:14 PM
18		
Position:	Bookmobile Coordinator	Jul 11, 2013 12:48 PM
Type of Library:	Public	Jul 11, 2013 12:48 PM
19		
Position:	Branch Supervisor	Jul 11, 2013 12:48 PM

**Q1. Please provide the following information and then respond to the following questions:**

Type of Library:	public	Jul 11, 2013 12:48 PM
	20	
Position:	Cataloger / Teen Specialist	Jul 11, 2013 12:42 PM
Type of Library:	Public	Jul 11, 2013 12:42 PM
	21	
Position:	library assistant	Jul 11, 2013 11:52 AM
Type of Library:	public	Jul 11, 2013 11:52 AM
	22	
Position:	Director	Jul 11, 2013 11:10 AM
Type of Library:	Public	Jul 11, 2013 11:10 AM
	23	
Position:	managing librarian	Jul 11, 2013 10:45 AM
Type of Library:	branch of a district	Jul 11, 2013 10:45 AM
	24	
Position:	Library Manager	Jul 11, 2013 10:40 AM
Type of Library:	Elementary Library	Jul 11, 2013 10:40 AM
	25	
Position:	Associate Librarian - Youth Services	Jul 11, 2013 10:14 AM
Type of Library:	public	Jul 11, 2013 10:14 AM
	26	
Position:	Director	Jul 11, 2013 8:58 AM
Type of Library:	District	Jul 11, 2013 8:58 AM
	27	
Position:	District Librarian	Jul 11, 2013 8:47 AM
Type of Library:	School Library	Jul 11, 2013 8:47 AM
	28	
Position:	Director	Jul 11, 2013 7:14 AM
Type of Library:	public	Jul 11, 2013 7:14 AM

**Q1. Please provide the following information and then respond to the following questions:**

29

Position: Library associate Jul 10, 2013 10:59 PM

Type of Library: Public Jul 10, 2013 10:59 PM

30

Position: Director Jul 10, 2013 6:16 PM

Type of Library: Public Jul 10, 2013 6:16 PM

31

Position: Director Jul 10, 2013 5:59 PM

Type of Library: Public Jul 10, 2013 5:59 PM

32

Position: Young Adult Specialist Jul 10, 2013 4:28 PM

Type of Library: Public Jul 10, 2013 4:28 PM

33

Position: Library Assistant Jul 10, 2013 3:54 PM

Type of Library: Public Jul 10, 2013 3:54 PM

34

Position: Director Jul 10, 2013 3:50 PM

Type of Library: Public Jul 10, 2013 3:50 PM

35

Position: Librarian's Asst. Jul 10, 2013 3:31 PM

Type of Library: County Jul 10, 2013 3:31 PM

36

Position: Director Jul 10, 2013 3:10 PM

Type of Library: Public library district Jul 10, 2013 3:10 PM

37

Position: Children's Librarian Jul 10, 2013 3:08 PM

Type of Library: Public Jul 10, 2013 3:08 PM

38

**Q1. Please provide the following information and then respond to the following questions:**

Position:	Local System Admin/Teen/Ref/ILL	Jul 10, 2013 2:41 PM
Type of Library:	public	Jul 10, 2013 2:41 PM
39		
Position:	Reference Librarian/Program Coordinator	Jul 10, 2013 1:53 PM
Type of Library:	Public Library	Jul 10, 2013 1:53 PM
40		
Position:	Public Services Librarian	Jul 10, 2013 1:29 PM
Type of Library:	Academic	Jul 10, 2013 1:29 PM
41		
Position:	Americorps VISTA	Jul 10, 2013 1:21 PM
Type of Library:	ICfL	Jul 10, 2013 1:21 PM
42		
Position:	Director	Jul 10, 2013 1:20 PM
Type of Library:	Public Library	Jul 10, 2013 1:20 PM
43		
Position:	Librarian	Jul 10, 2013 1:12 PM
Type of Library:	Public	Jul 10, 2013 1:12 PM
44		
Position:	Library Assistant	Jul 10, 2013 1:12 PM
Type of Library:	Academic	Jul 10, 2013 1:12 PM
45		
Position:	Director	Jul 10, 2013 1:10 PM
Type of Library:	Public	Jul 10, 2013 1:10 PM
46		
Position:	Librarian	Jul 10, 2013 1:06 PM
Type of Library:	Public	Jul 10, 2013 1:06 PM
47		
Position:	Director	Jul 10, 2013 1:01 PM

**Q1. Please provide the following information and then respond to the following questions:**

Type of Library:	Public	Jul 10, 2013 1:01 PM
	48	
Position:	Director	Jul 10, 2013 12:53 PM
Type of Library:	Public	Jul 10, 2013 12:53 PM
	49	
Position:	Information Services Librarian	Jul 10, 2013 12:52 PM
Type of Library:	Public	Jul 10, 2013 12:52 PM
	50	
Position:	Director	Jul 10, 2013 12:43 PM
Type of Library:	Public	Jul 10, 2013 12:43 PM
	51	
Position:	Technical Services Supervisor	Jul 10, 2013 12:32 PM
Type of Library:	Public	Jul 10, 2013 12:32 PM
	52	
Position:	Assistant Circulation	Jul 10, 2013 12:31 PM
Type of Library:	Public	Jul 10, 2013 12:31 PM
	53	
Position:	Youth Services Librarian	Jul 10, 2013 12:23 PM
Type of Library:	Public LLibrary	Jul 10, 2013 12:23 PM
	54	
Position:	Volunteer Coordinator/HR Assistant	Jul 10, 2013 12:23 PM
Type of Library:	Free Public Library	Jul 10, 2013 12:23 PM
	55	
Position:	Youth Services Specialist	Jul 10, 2013 12:22 PM
Type of Library:	Public	Jul 10, 2013 12:22 PM



**Q9. Have you used information and skills gained through ICfL sponsored continuing education to make changes in procedures or services within your library?**

1	With people using more online resources we have changed our computers so a helper/tutor can assist a patron. With the early literacy emphasis we have rearranged our early readers/chapter books in one area to assist students and their parents. In our junior easy non-fiction we have picture/word signs to designate favorite areas (dinosaurs, fairy tales, equipment, etc.). The new information and hands on with tech. devices has made staff more comfortable with dealing with (lots of ) questions on how to and why is this happening? We are considering using signage (words in addition to dewey) in certain areas of our non-fiction for customer service.	Jul 31, 2013 11:40 AM
2	The conference I attended was about story times and making them more engaging for children. Since I am brand new in this position, this was information was not only necessary, but needed and appreciated. I was able to learn how to better present books, songs, and rhymes for my story times. Additionally, I was able to learn a lot of useful things that I can use as a fairly new parent. Thank you!	Jul 24, 2013 11:15 AM
3	I've use the Novelist training to help patrons.	Jul 23, 2013 4:54 PM
4	The information that I gained influences the decisions that I make as a library trustee member.	Jul 21, 2013 4:35 PM
5	I have used many of the music ideas I learned at the Youth Services Workshop. I also am looking into participating in more programs through ICFL (ECRTR, My First Books, etc.). I thought that the MakerSpace workshops were extremely helpful, and I use many of the things we talked about in our library. I have not been to an ICFL workshop that I have not enjoyed or seen as useful. Great job!	Jul 20, 2013 2:29 PM
6	Digital literacy training has been a great help for training staff, being able to better serve patrons with their own devices, and helped in implementing plans to check out devices to patrons. Used WebJunction Online courses about hiring new employees while we went through the process twice in the last year.	Jul 18, 2013 11:34 AM
7	We have tried to do more teen activities since the workshop. We are limited on space, but are trying to make the area more attractive and useful to teens.	Jul 16, 2013 2:16 PM
8	The Read to Me conference is always a source of information and ideas. The information presented and the opportunity to discuss programs with other library staff provide ideas for how to effectively implement programs in diverse settings. This year we decided to apply for the Books to Go program based on the information presented and discussions with staff from other libraries who are using the program in their communities.	Jul 16, 2013 10:25 AM
9	Strengthened story times through use of informational side comments to parents, and more awareness of early literacy skills when planning/presenting story times.	Jul 15, 2013 5:02 PM
10	I have my notes and want to revisit and reorganize them into project plans and share them with management and staff.	Jul 12, 2013 9:13 AM
11	Recommending books to patrons and helping them find similar genre books.	Jul 11, 2013 6:00 PM

**Q9. Have you used information and skills gained through ICfL sponsored continuing education to make changes in procedures or services within your library?**

12	No comment	Jul 11, 2013 2:14 PM
13	Improved programming on the Bookmobile. We have more information now to help plan stops and services, as well as strong connections within the Bookmobile community (established through attending a conference) that have allowed us to find answers to questions as they arise.	Jul 11, 2013 12:48 PM
14	I don't change procedures.	Jul 11, 2013 11:52 AM
15	Our story times are richer and fuller. Our trustees have a much better understanding of why digital literacy is important and we are working on how to better implement and support technology.	Jul 11, 2013 11:10 AM
16	It was basically confidence to some of the things we were doing. It helped us become more aware of taking opportunity to offer and share information or tell patrons where they could get information concerning literacy, ged resources, etc.	Jul 11, 2013 10:45 AM
17	Changing the way we look at resources and space. The brick lab doesn't need to have supervised use. It can be available with just a few rules needed.	Jul 11, 2013 10:14 AM
18	I have learned a lot about mobile devices, but I am still not comfortable enough with them to help the public with their questions.	Jul 11, 2013 8:58 AM
19	Ideas for programs, more efficient procedures in the library, new people to contact	Jul 11, 2013 8:47 AM
20	generally process improvements, non-tangible changes - but plans for circulating e-readers underway.	Jul 11, 2013 7:14 AM
21	N/A	Jul 10, 2013 10:59 PM
22	We have used the training from the COSUGI conference to make library materials and services more visible to the public.	Jul 10, 2013 5:59 PM
23	Makerspaces are the topics for Teens and Technology for this year. After attending these workshops we have created several stealth programs in our Teen area, and have also included more building and science based programs for Tween patrons.	Jul 10, 2013 4:28 PM
24	It has helped to improve the Homebound program.	Jul 10, 2013 3:54 PM
25	Yes, though I'm not sure it's always a straight-line correlation. What's most significant to me is that due to the ICfL's efforts and support our entire library staff operates in an enriched learning environment that supports our in-house emphasis on being receptive to new ideas and responding to community needs. There are abundant free and low cost training/development opportunities made available from the ICfL through LIBIDAHO, conferences, and newsletters. In your given time period, I've attended two Idaho Library Association conferences, as well as a WebJunction workshop this April that was sponsored by the ICfL. Members of my staff have also attended these conferences and workshops, as well as participated in the Read to Me meeting, Youth Services workshop, Every Child Ready to Read & First Book workshop, and assorted WebJunction	Jul 10, 2013 3:10 PM

**Q9. Have you used information and skills gained through ICfL sponsored continuing education to make changes in procedures or services within your library?**

trainings. We also participate in incentive programs and other opportunities available via LIBIDAHO and sponsored by the ICfL. To respond to your question on behalf of our district, and to limit myself to two specific examples: Our new branch managers feel confident developing and expanding their youth programs and our new Youth Services librarian has increased the number and variety of programs for young adults. Hope this is helpful.

26	Because of training, I have been able to increase the level of service that I provide to patrons in the library. I have gained stronger skills in reference and reader's advisory interviews. I also have learned the research behind many of the services that the library provides to improve early literacy.	Jul 10, 2013 3:08 PM
27	Webjunction is a very useful tool. I use WJ to write curriculum for my computer classes I teach to public.....thank you for this great TOOL!	Jul 10, 2013 2:41 PM
28	I took a course on user experience. It made me change the way in which I get feedback about the library, and how I respond to it.	Jul 10, 2013 1:29 PM
29	How I talk to and train parents about early literacy.	Jul 10, 2013 1:21 PM
30	I have changed the way I organize and store information. Making it easier to keep track of yearly commitments. We have also added ideas and games to our story times through the Read to Me training.	Jul 10, 2013 1:20 PM
31	I shared information about webjunction resources with staff, focused on older adult preferences for library programs and will work on initiatives for brain health programming next year.	Jul 10, 2013 1:12 PM
32	a Webjunction course offered by the University of North Texas (which is no longer offered) provided me with the knowledge to post a listing of genealogical resources within my library on our website. an ABLE course taught me better basic reference skills.	Jul 10, 2013 1:12 PM
33	I always learn something to help meet patron's needs. To improve children's services we will be including STEM activities in story times.	Jul 10, 2013 1:06 PM
34	The digital literacy workshop was very useful. It helped us network with others in the community that we probably would not have. We got devices and were able to let the whole staff use them to become familiar enough to help our patrons much more efficiently. We also now are able to train volunteers to help patrons on their devices. It frees up staff time for other work.	Jul 10, 2013 1:01 PM
35	I used information from the annual read-to-me meeting in constructing STEM story kits, Six Skills Tubs and Summer Reading discovery center materials.	Jul 10, 2013 12:53 PM
36	The Lili database vendor webinars are helpful. I enjoyed the collection development and reference course I took through Infopeople. I've used the information to select materials or offer opinions on selection.	Jul 10, 2013 12:52 PM
37	We now have digital devices available for the patrons.	Jul 10, 2013 12:43 PM
38	Was able to implement changes in SR to continue providing incentives after the initial program ends (30 days). This keeps late June finishers reading through	Jul 10, 2013 12:32 PM

**Q9. Have you used information and skills gained through ICfL sponsored continuing education to make changes in procedures or services within your library?**

mid-August.

39 I include literacy skills in my storytimes.

Jul 10, 2013 12:23 PM



**Q10. Funding for the Commission's workshops is provided through the Library Services and Technology Act, Institute of Museum and Library Services. Your comments (without your name) are invaluable and will be included in our annual report. How have you changed your library workflow? How has your com...**

1	We have always been service oriented but have done things to make it easier for staff and patrons. We have an older library with lots of nooks and crannies but not many plug-ins for mobile devices. So we have rearranged our space to provide more places for tables and chairs (and outlets). Our lighting has been changed (more energy efficient and green) so there are no unused areas. Patrons have been gently introduced to catalog training, what online resources are available and weekly classes (on technology and computer use/skills). We have also introduced outdoor seating (for wireless users) which has taken the pressure off the increased numbers of patrons. We also allow our internet to be on 24/7 and increased the outside (wireless) coverage for people who sit in our parking lots using the internet.	Jul 31, 2013 11:40 AM
2	The continuing education grants are a great help to libraries who don't have budgets to send staff members to conferences. I was able to attend valuable insights into program ideas, management tips, as well as current trends and best practices for public libraries.	Jul 24, 2013 3:16 PM
3	With the information I learned, I can do better story times. Instead of just reading books to the kids, I can make story times engaging and turn them into actual learning experiences for the children in my community. Because of this, hopefully the children will be able to gain better literacy skills.	Jul 24, 2013 11:15 AM
4	N/A	Jul 23, 2013 4:54 PM
5	We continue to be aware of how digital literacy is an ongoing part of the library services. We want to keep our technology up to date so our patrons will have access to current technology.	Jul 21, 2013 4:35 PM
6	Our community has benefited from this change by gaining new experiences, coming together as a community more often, and getting more materials to add to their home libraries. The families seem very happy with all that we are offering them.	Jul 20, 2013 2:29 PM
7	Our library workflow has changed in that we are implementing more technology, especially in record keeping that allows us more time to focus on programs and helping our patrons more. Our community is very happy with the increased programs, resources and knowledge our staff has been able to implement in the last year.	Jul 18, 2013 11:34 AM
8	Every new thing implemented benefits the library patrons. It shifts workloads to accommodate these programs. With no additional funding for extra staff, we come up with interesting ways to make these work for the library.	Jul 17, 2013 3:13 PM
9	The Commission's workshops help me a great deal. I am especially pleased with the FIRST BOOKS program. It is a wonderful and exciting tool to help build literacy in our small community.	Jul 16, 2013 2:16 PM
10	The webinar for the My First Book program provided me with the information necessary to implement the program in our local kindergarten classes. It was a great help.	Jul 16, 2013 10:25 AM

**Q10. Funding for the Commission's workshops is provided through the Library Services and Technology Act, Institute of Museum and Library Services. Your comments (without your name) are invaluable and will be included in our annual report. How have you changed your library workflow? How has your com...**

11	Greater emphasis has been places on Youth Services programming. More resources are available to customers in the Children's Room. We have added early literacy kits, which include puppets, several books, and extension activities.	Jul 15, 2013 5:02 PM
12	Parents in our community improved their knowledge of the six early literacy skills. I could not have put on those workshops without the training.	Jul 15, 2013 3:05 PM
13	Appreciate everything you offer.	Jul 15, 2013 2:56 PM
14	Sharing of information is vital to the work we do.	Jul 12, 2013 9:13 AM
15	It has helped to run a smoother library and a happier community.	Jul 11, 2013 6:00 PM
16	I have not done this.	Jul 11, 2013 5:57 PM
17	No Comment	Jul 11, 2013 2:14 PM
18	Workflow has significantly improved to help us provide books and services targeted to our service population more easily and readily. Within the next three months, from information gained at the conference and through connections made at that conference, we will be able to provide our patrons with access to five times as many materials through improved stock rotation and circulation procedures. Our community has benefited through improved programming for kids and seniors. We gained knowledge and skills at the conference to allow us to begin providing improved lobby stop programming for patrons in adult living facilities as well as programming for kids and families during the summer reading months.	Jul 11, 2013 12:48 PM
19	changed computer hours so more people are able to use them	Jul 11, 2013 12:48 PM
20	Recently we have started using Facebook more and I have had several people tell me that they check our Facebook page (not our website) for information about upcoming events. I also know that doing Teen Read Week and Teen Tech Week with the Teens has made an impact on their lives. More teens are coming in and using the library regularly.	Jul 11, 2013 12:42 PM
21	I have not changed the workflow.	Jul 11, 2013 11:52 AM
22	All the training that we attend with the Commission is valuable to us. It helps us keep our programing fresh and better quality. We have started new services as a direct result of these trainings. It also helps us network and gain new resources, ideas, and thought processes.	Jul 11, 2013 11:10 AM
23	It has helped us become more aware of needs of patrons outside of just offering them books to read, and technology for social networking. We have been able to show them that there is also an information network that can be used. We had an individual tell us that he got more help from us in the "job service" area than at Job Service. No doubt it is because we are a very small library and have the staff to deal with an occasional individual that needs one on one assistance for a period of time.	Jul 11, 2013 10:45 AM
24	I learned new ways to plan lessons for my library time. I also learned ways that I	Jul 11, 2013 10:40 AM

**Q10. Funding for the Commission's workshops is provided through the Library Services and Technology Act, Institute of Museum and Library Services. Your comments (without your name) are invaluable and will be included in our annual report. How have you changed your library workflow? How has your com...**

	could incorporate the things I learned into the new direction of Idaho Common Core.	
25	I have added more math and science events and activities for programs at the library.	Jul 11, 2013 10:14 AM
26	Unfortunately I am an older librarian and does not like too much change. If it works, why try and fix it? We are in the middle of a survey by our patrons and for the most part they are very satisfied with our library. Why change?	Jul 11, 2013 8:58 AM
27	Teens had some better programs, we purchased better books for them to read, more parents are reading to their young children, more children are checking out books than before, we are offering programming to our preschool children	Jul 11, 2013 8:47 AM
28	cannot express exactly - but thanks for the support!	Jul 11, 2013 7:14 AM
29	N/A	Jul 10, 2013 10:59 PM
30	.	Jul 10, 2013 6:16 PM
31	We have created programs such as Dollar Summer Reading Cards for non-resident children & youth and also instituted November as a food-for-fines month. Both programs allow people to use or continue using library materials that might not otherwise be able to do so.	Jul 10, 2013 5:59 PM
32	Through a Continuing Education Grant, I was able to attend a Marvel Moon workshop provided by several NASA employees. Based on that training I was able to offer an in-house program teaching children about the moon, and also shared some of the activities with other Youth Services Staff. Attending the Makerspace trainings has reinforced the kind of space I want my Teen area to become. We currently have a board game, and a stealth program where teens can enjoy themselves.	Jul 10, 2013 4:28 PM
33	Well the workflow needs help being changed but that is not in my pay grade to fix. Nothing that budget improvements wouldn't help correct. You should also make a course entitled "Why Libraries are about people and not books" It could cover how managers that have a staff that is full time get employees that feel more valued. It could cover how you need to gear programming toward what the people in the community want and not what you think they should want. Etc....	Jul 10, 2013 3:54 PM
34	Face to face training preferred	Jul 10, 2013 3:50 PM
35	Having classes readily available on a variety of topics is a wonderful resource in continued education for smaller libraries. Thanks!	Jul 10, 2013 3:31 PM
36	See above answer as well. Through enrichment opportunities through the ICFL, our seven-library system is better able to respond to its different communities. Our branch managers, for example, can and have sought training on how to develop a Friends group, improve programs to children, investigate ways to expand programming for young adults, and learn new software. The easy availability of this training gives these managers more autonomy and reduces the training burden on headquarters staff. While we do have a strong centralized	Jul 10, 2013 3:10 PM

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	service for physical and online resources, we have also been able, due in part to this enriched environment, to better support each community library as it seeks its own path to becoming a better community anchor. For rural libraries to survive this is essential.	
37	I rely on training from the Commission to keep me up to date on new research, trends and library services. The training I have received is always top-notch and invaluable to my library and patrons.	Jul 10, 2013 3:08 PM
38	Yes the community has benefited from LSTA. Offering classes computer/device to community free of charge is epic!	Jul 10, 2013 2:41 PM
39	Being more informed and connected to libraries in other areas allows the possibility for programming satisfaction and growth and pooling of resources.	Jul 10, 2013 1:53 PM
40	When making changes to anything that affects our users, I start asking for user input as I start planning the change. This gives our users a sense of ownership - that they've contributed something to the library. It has also streamlined my workflow - I know from the beginning that any change I make will be one that will improve user experience.	Jul 10, 2013 1:29 PM
41	I have more tools to use working with kids and their families.	Jul 10, 2013 1:21 PM
42	I have given more responsibility to an employee - she has received a title instead of a raise. She runs all of our story times and is getting ready to host the Math and Science workshops.	Jul 10, 2013 1:20 PM
43	Commission staff never let the library community down. I've worked for public libraries for 25 years and always find workshops topics to be applicable to real library work and well designed to meet our community's needs.	Jul 10, 2013 1:12 PM
44	i have not been able to change my workflow, due to the nature of my position, so i hope access to self-paced web-based courses will continue to be available.	Jul 10, 2013 1:12 PM
45	Instead of just the "Director" of the Library being able to receive training, we are trying to schedule training so that all Staff can participate. By being able to either archive the webinars, or scheduling them in advance, we are able to allow more Staff to receive additional training. We know that when a Staff is trained, they are better equipped to answer questions from patrons and be more knowledgeable, thus making them more valuable to the community as well as to the Library.	Jul 10, 2013 1:10 PM
46	Children's services would not be nearly as good as they are without annual read to me meetings and incentive programs. I also feel like not giving out incentives for children to physically take home from school visits this year hurt our program. The book coupons did not work. The kids just were not as excited about it.	Jul 10, 2013 1:06 PM
47	See above.	Jul 10, 2013 1:01 PM
48	I have learned from various ICfL and ILA sponsored workshops how to be more attuned to the needs of my community, and how to most efficiently meet those needs with library services and materials.	Jul 10, 2013 12:53 PM

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49	The database webinars are excellent training tools which prepare me for questions from the public!	Jul 10, 2013 12:52 PM
50	In remote Idaho communities, having access to the latest digital devices is a great benefit. Patrons are appreciative of having a selection to review and learn on.	Jul 10, 2013 12:43 PM
51	Able to better understand oral communicators and thier needs (usually the generational poor or immigrants). This helps to better serve them and understand what is needed for them to understand the library. Less communication problems on both sides.	Jul 10, 2013 12:32 PM
52	We have more patrons coming into the library	Jul 10, 2013 12:31 PM
53	Participating in First Book has led to many children receiving books in the home who previously would not have been introduced to books (or literacy skills) before entering school. We also have made parents aware of the library and the resources we have that they are able to make use of.	Jul 10, 2013 12:23 PM
54	I have participated in the Shirley Biladeau's Webjunction Workshop in April 2013 and in the VolunteerMatch suggested webinars. The Webjunction Workshop was helpful in teaching us to navigate the on-line training options, however I found that the Google Apps training available was out of date and therefore not at all useful. The VolunteerMatch Webinars have helped me to create posts on the recruiting site and to add quick links to our library's website. The VolunteerMatch widget and sharing tools for Facebook and Twitter are very helpful. They make it quick and easy to get the word out to patron about current volunteer needs.	Jul 10, 2013 12:23 PM
55	n/a	Jul 10, 2013 12:22 PM