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- I learned a lot from a couple of Web Junction (self-directed) courses I took. One, however, was too long and too technical to fit well into my work schedule.
 - I did attend the Spring Regional Lib Assoc Mtg in Twin Falls. It was very enlightening and the networking was excellent. Unfortunately, my involvement as Special Education Director for District #316, as well as Special Education Teacher, K-12, plus monitoring of the Early Childhood/At-risk Pre-School Program precludes some of the activities that I, otherwise, would seek out. I will print this survey and use it to encourage some of the webinar activity for my Library Paraprofessional...to encourage her to see what might be done/what is offered, if she were to feel comfortable in viewing via Internet. Please make sure that we are on your "annoucement list" via email, for those offerings that may become available and we will try to participate as best we can. Thank you, Kay Taylor, Richfield School District #316
 - Miss Gard! It has never been the same. Reinstate what he was doing
 - If not for these classes the school librarians and asst would have little continuing education. It is such a great resource having the online classes. Thank you for providing it for people in all libraries.
 - I am quite pleased that the Webjunction courses are available. I have taken Communication, which highlighted inter-office communication. Excel and Word courses have improved my speed and efficiency. The way I see it, my improvement benefits all libraries.
 - Any classes or online classes that I have taken have always proved to be well worth my time and effort. There are so many areas that we as librarians need to learn and keep on new information. Thank you so much for all the ICFL offers.
 - The Partnerships & Conversations meeting was very useful. I appreciated knowing how school libraries are viewed by teachers, parents, and other administrators. Their perspectives helped me evaluate my approach to new technology and how it can integrated into a successful school library program. Receiving a free flip camera was a good incentive to attended, but I think the information I gleaned was just as valuable.
 - I attended the workshop but because I attended without a principal or parent, it was of no value. That wasn't clear in the information given prior to the meeting. Smaller schools are definitely at a disadvantage when it comes to these types of opportunities. My principal doesn't have the flexibility or the time to attend these types of activities, especially when you add in the travel time. As far as other opportunities, I don't remember hearing about any of them.
 - We appreciate the leadership and focus on the keeping the main thing the main thing--our students' learning. ICFL support for learning opportunities & reading activities enables us to do a better job and grow professionally.
 - The class I participated in was SPLAT 101. It has been helpful to me concerning areas of communication online within the library.
 - I have enjoyed all everything I have taken through the ICFL continuing education outreaches. You are invaluable to Idaho librarians by providing educational opportunities that affect our patrons daily. Information you have provided has also helped me to present to my school board about where our libraries are going and how they can be vital resources for our schools.
 - I have learned SO much from the ICFL workshops that I have attended. I always leave excited and motivated, with tools that I can take back and use in my school. We learned about several new web sites and software that I have already begun utilizing in my library. Thank you so much for providing these workshops for our Idaho library community.

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- The excel course made me familiar with terminology that I have been able to employ while using spreadsheets."
 - I am new to the First Book program. The training was wonderful introduction and has helped me as I go out to the community to represent the library. Thank you!
 - The Navigating Youth Services workshops provide the ideal venue for both staying abreast of current trends and services, as well as inspiring collaboration and joint learning. Each year, I leave with tangible programming, collection, outreach and many other ideas that I can adapt to my library.
 - The opportunities provided by ICFL and funded through LSTA are essential to the Idaho library community. We are able to send library staff to a variety of CE opportunities at little or no cost to individual library systems. They gain new ideas and skills, hone their talents, broaden their experience, and network with other library staff both here in Idaho, and in other states. They gain confidence and provide better library service and programs to our patrons. The community partnerships that are encouraged through these programs help us serve the public in many new ways. We couldn't maintain our level of service without it!
 - I had signed up to do a course on WebJunction but never had time to do it. :(Maybe this next year I can if the course is still available.
 - The training I have received from ICFL over the years has made my job much easier and more enjoyable.
 - Most of the workshops have covered subjects that are not really part of my job description. A lot of the information from these workshops are reviews of things I already knew but it has been good to refresh my knowledge of the information that I do not use on a daily basis.
 - The (free) online courses and webinars are the tools that make it possible for me to keep up with technology.
 - If I took advantage of all the CE opportunities available and of interest to me through ICFL I wouldn't have time to go to work! I have greatly benefitted from every workshop, webinar and activity that I have attended.
 - The Partnerships & Conversations workshops were very beneficial to me as a school librarian. It is nice to see schools represented within ICFL because there aren't a lot of other support resources for Idaho school librarians. It definitely benefits my school when I can get professional development that doesn't cost our district a lot of money.
 - "Though I personally have not attend the above ""live"" sessions, I and staff in my department have attended online courses. Also, others within my library have attended other courses. These are a valuable service that can not easily be quantifiably assessed.
 - The courses have inspired new workflow processes and have built confidence in our staff who have completed the courses."
 - The partnership the ICFL has with WebJunction provides a valuable tool to my library. Being small, rural and geographically isolated, Continuing Ed opportunities are nearly obsolete. With access to WebJunction, I have budgeted an additional hour each week for the next year for each of my 3 staff members. This gives them the time to learn new skills while not having to travel. What a great opportunity for the library world to learn new skills, technology and resources.
 - I would love to participate in more of the learning opportunities. However, in a small community library that has a small budget, it is hard, usually impossible, to take the time or to get away to attend classes or even work on line. Several years ago when the budgets were looking a little better, it was easier to leave the library and have an assistant working while I was gone. Now we can only lhave one person on the payroll per day!! So it is not as easy to go to workshops or do on-line classes. But -- I really do appreciate knowing they are available if the opportunity comes that I can! Thank you!

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- I so appreciate every opportunity I get for participating in continuing education. I love the chances I have to meet with librarians from all over the state of Idaho and hear about the programs and ideas they are promoting in their libraries. If it weren't for the webjunction classes I would have NO opportunity for continuing education in my field from my home town. These ICFL groups and their support are invaluable to me for ideas and support to create better programs and a better library in my home town. Thank you for all you do for us!
 - Thanks so much to the Idaho Commission for Libraries. The training opportunities are invaluable, and I make every effort to attend when possible. The libraries in Idaho would not be such great places without the help of the ICFL. Please keep up the good work.
 - "The WebJunction workshop was very valuable in learning about the courses available to help me do a better job as the Media Center Director in a school setting. I also learned about ways to connect with other school librarians so I could seek advice on different situations that might arise.
 - I also took a course on Weeding that will benefit me this year, since that is one of projects for this school year."
 - Please keep it up. We are a small rural library and can't afford anything like this on our own. Webinars are specially helpful because our travel budget is almost non-existent. Seminars where ICFL pays the mileage are also helpful (not just because they pay). We are 75 miles from everywhere and it gives us a chance to interact with the library community in the "big city".
 - The workshops that ICFL help me in my job performance by increasing my knowledge to be better able to serve the public.
 - Continuing education is especially vital to those of us working in rural libraries. Limited finances, lack of support staff, and geographic isolation can make attendance at state and national conferences a challenge. Regional workshops offered by the Idaho Commission for Libraries make it possible for staff to receive up-to-date training on a variety of topics.
 - "At the fall 2009 Navigating Youth Services Workshop, sessions that were especially helpful were on using puppets during story time and the sharing of online activities for school-age kids. I also really enjoyed and appreciated the display of books and the lists of award-winning titles.

 - At the READ TO ME spring 2010 meeting, as always, I gained ideas and information which were beneficial for summer reading as well as our other youth programming.
 - Thank you!"
 - The workshops I have attended have given me new ideas and information to use on the job.
 - I am new to the public library system, but do have a teaching background. I found the Read To Me Spring Meeting very beneficial to reinforce learning (mine) and how to better help children gain reading skills. Key note speaker Sajoh G. was amazing and you should bring her often. Not only was the information she presented informative and helpful, but inspiring. Other speakers brought different issues about reading to the attendees and was also helpful. Information and learning are not the only reasons this workshop is beneficial...meeting other people from other libraries w/in the state helps us to not only make new friends, etc. but to collaborate and see what others have done successfully (programs, circulation, collections, etc) I got many ideas from others for future programs I w/like to try in my library. The different demographics of each library also helps one see how others are having similar issues/problems, etc. and how they solved issues or

are at least trying to solve and together many new ideas were generated that may or may not help one another. It is good to get us together for these reasons as well as ongoing learning. Keep up the good work.

- I enjoyed the WebJunction workshop and learned a lot about how it can be used and how I can take online classes. I have just started a master's degree program in library science so I don't have much time to play around with it or take the free classes but it is good to know they are there when I need them. Also, ABLE and SABLE were great courses for me as a new librarian.
- "The WebJunction courses have been an incredible learning tool. I learned how to use Microsoft Access using WebJunction. I also learned basic HTML on WebJunction and was able to keep our webpage up temporarily when we were low staffed. I currently have been focusing on customer service issues and have found the classes very good, especially the ones that use SkillSoft.
- Thank you for providing this excellent resource to library employees. It is especially helpful when library budgets are such that other continuing education opportunities may not be available."
- We appreciate all opportunities that you give us to help better our service. Thank you!
- Love being able to take classes live or from Webjunction. it save me time and saves my Library money in travel costs. The added plus of getting the information I need to better serve my staff and customers is wonderful. Please continue to offer webinars. They cause fewer lines for refreshemnt and I can take them in my jammies if I want. ;)
- I took three self directed classes in the last year and am working on one of the SABLE classes now. All of them were very beneficial (supervision classes and Youth Services overview). Thank you so much for making them available. After taking a Disaster Preparedness workshop, I did ask several Technical Services staff to take the Mold Awareness WebJunction class. Hope that didn't use up too many of the allotted classes. It was fascinating!
- The opportunity to participate tin continuing education is incredibly valuable. I can't imagine doing my job without the tools that ICFL continuing education has provided. Continuing education has allowed me to grow professionally to learn about thing like new technologies, grant opportunities, and new models for library service.

82 Respondents (1 board, 18 librarian, 28 management, 42 other)
 Libraries (1 academic, 3 special, 54 public, 24 school)

Copy Cataloging & Resource Sharing (Sep 2009)

Did the information gained help you do a better job? 6 responded – 5 rated question 4+ (83%)
 Did the information gained benefit your customers? 5 responded – 5 rated question 4+ (100%)

Navigating eCIS & Idaho Works (Sep 2009)

Did the information gained help you do a better job? 10 responded – 7 rated question 4+ (70%)
 Did the information gained benefit your customers? 9 responded – 6 rated question 4+ (66%)

Navigating Youth Services (Sep 2009)

Did the information gained help you do a better job? 15 answered – 14 rated question 4+ (93%)
 Did the information gained benefit your customers? 14 answered – 12 rated question 4+ (86%)

Partnerships & Conversations Small Group (Nov 2009)

Did the information gained help you do a better job? 18 answered – 14 rated question 4+ (77%)
 Did the information gained benefit your customers? 18 answered – 14 rated question 4+ (77%)

Partnerships & Conversations Regional Meetings (Spring 2010)

Did the information gained help you do a better job? 11 answered – 10 rated question 4+ (91%)
 Did the information gained benefit your customers? 11 answered – 9 rated question 4+ (82%)

Teens & Technology (Jan 2010)

Did the information gained help you do a better job? 8 answered – 6 rated question 4+ (75%)
 Did the information gained benefit your customers? 8 answered – 6 rated question 4+ (75%)

Read To Me Spring (2010)

Did the information gained help you do a better job? 25 answered – 23 rated question 4+ (92%)
 Did the information gained benefit your customers? 25 answered – 22 rated question 4+ (88%)

WebJunction (Spring 2010)

Did the information gained help you do a better job? 26 answered – 22 rated question 4+ (85%)
 Did the information gained benefit your customers? 25 answered – 19 rated question 4+ (76%)

Check all of the following online learning opportunities sponsored by ICFL that you have taken:

Answer Options	Response Percent	Response Count
ProQuest Central: Consumer Products	12.5%	7
WebJunction Online Courses (self-directed)	82.1%	46
WebJunction Online Webinars (live)	42.9%	24
College of DuPage Webinars (live or archived)	12.5%	7
ABLE (self-directed)	39.3%	22
SABLE (self-directed)	32.1%	18
	<i>answered question</i>	56
	<i>skipped question</i>	26

	Better Job	Customer Benefit
Cataloging	83%	100%
eCIS	70%	60%
Youth Services	93%	86%
P & C Small	77%	77%
P&C Region	91%	82%
Teens & Tech	75%	75%
Read To Me	92%	88%
WebJunction	85%	76%

