Digital Literacy Updates for Public Library Trustees and Directors

Session 1: Using Technology Effectively to Build a Safe, Thriving, Digitally Inclusive Community

Method of Delivery: Teleconference

Facilitated by the Idaho Commission for Libraries through the Broadband Technology Opportunities Project
Introduction

Workshop Series

- Community Economic Development
- Technology & Library Services
- Budgetary Impacts
- Technology Trends and Tools
Participant Introductions

- Name
- Library
- Favorite Summertime Activity
Digital Literacy

- ability to use technology tools to find, evaluate, create and communicate information.

Digital Inclusion

- ability to access information and communication technologies
Public Libraries in Idaho: A Study

Key Points:

- Greatest challenge: equipping libraries with sufficient broadband speeds to meet public demands.
- Dependence on non-IT specialists to provide support and maintenance.
- Idaho ranks 41st in providing public access computers per outlet.
- Idaho ranks 31st in operating revenue per capita.
Digital Literacy in daily life

How do you use computers and the Internet in your daily life?

**Personal**
- Finance
- Healthcare
- Consumer information
- Connect with family and friends
- Check the weather, crop and market reports
- Read books, listen to music

**Work**
- Connect and share information
- Job applications
- Create resumes
- Unemployment insurance
- File taxes
- Access government services
http://libraries.idaho.gov/dltrusteeresources
Digital Inclusion

**Barriers:**

- Geographic
- Demographic
- Economic
What barriers exist in your community?
Your questions about digital literacy or digital inclusion – or comments about the impact on library services?
What’s Next?

- How will the library help the community realize this future
Wrap Up

What is something you feel the urgency to do – first thing tomorrow?