A major metropolitan library in operation since 1889, transformations have included becoming a Carnegie library in 1910. In 1956 a new central library opened and then following the explosive community growth in the 1980's, a new central library opened in 1995. Today that facility along with 22 branches and bookmobile serves the greater Denver metropolitan area.

**Mission:** The Denver Public Library connects people with information, ideas and experiences to provide enjoyment, enrich lives, and strengthen our community.

To remain a sustainable organization in time of continuing change, seven objectives focusing on people and learning have been identified to achieve the vision of “Building a vibrant City, one learner at a time”:

- Build New Learners
- Strengthen Customer Loyalty
- Communicate Library Value
- Enhance Operational Performance
- Promote Employee Empowerment
- Expand / Fortify Partnerships
- Demonstrate Financial Stewardship

Denver Public Library uses the following tools

- Community Conversations, Demographics, Trends
- Defined Competencies and Outcomes
- Train the Trainer Planning Tool
- Accountability Process
- S.W.O.T. – Strengths, Weaknesses, Opportunities, Threats
- Coaching and Mentoring Programs
- Process for Problem-Solving
- Meeting Facilitation