

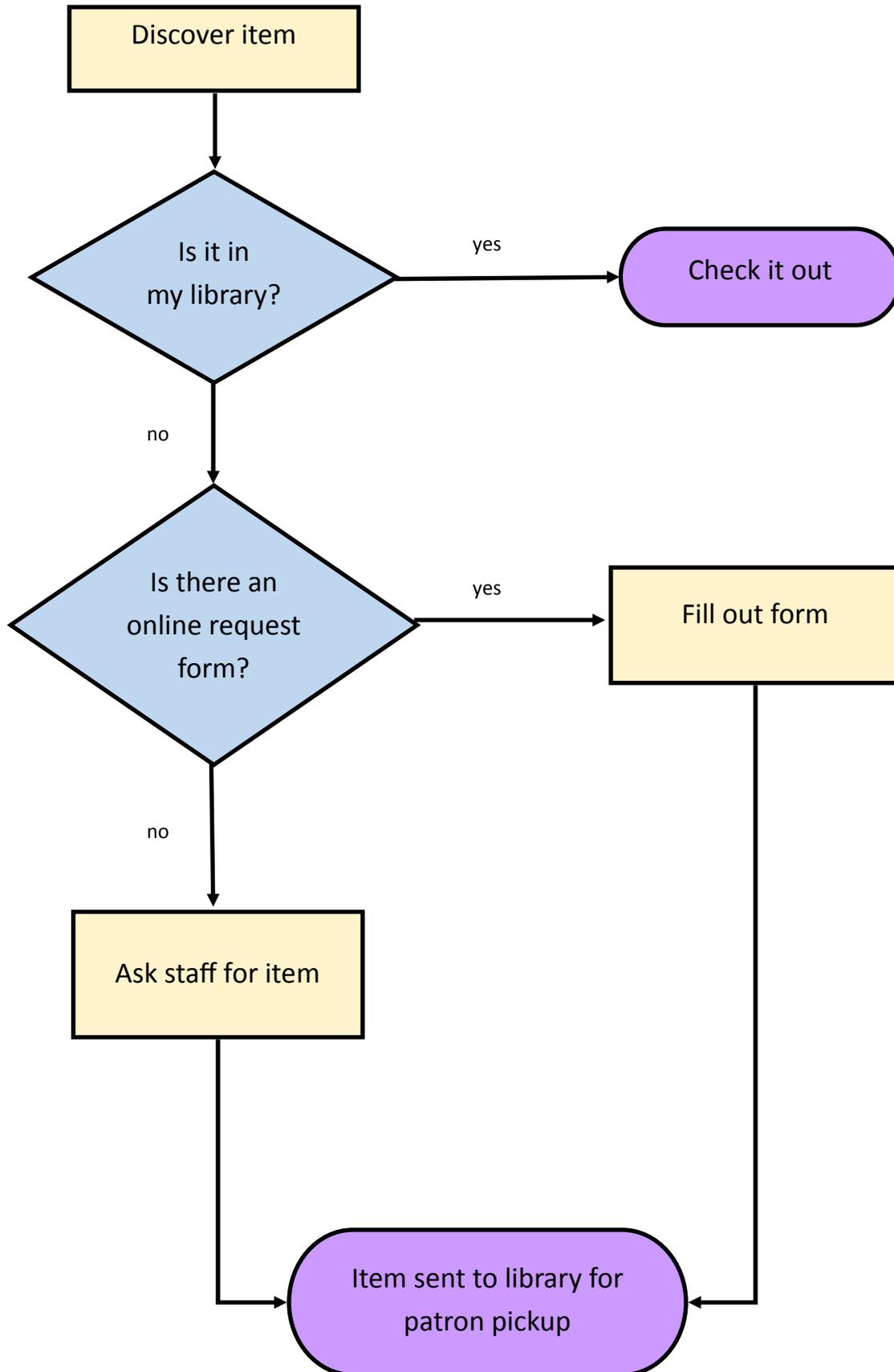
# Resource Sharing Model for Idaho

As recommended by the LiLI Steering Committee, August 2016

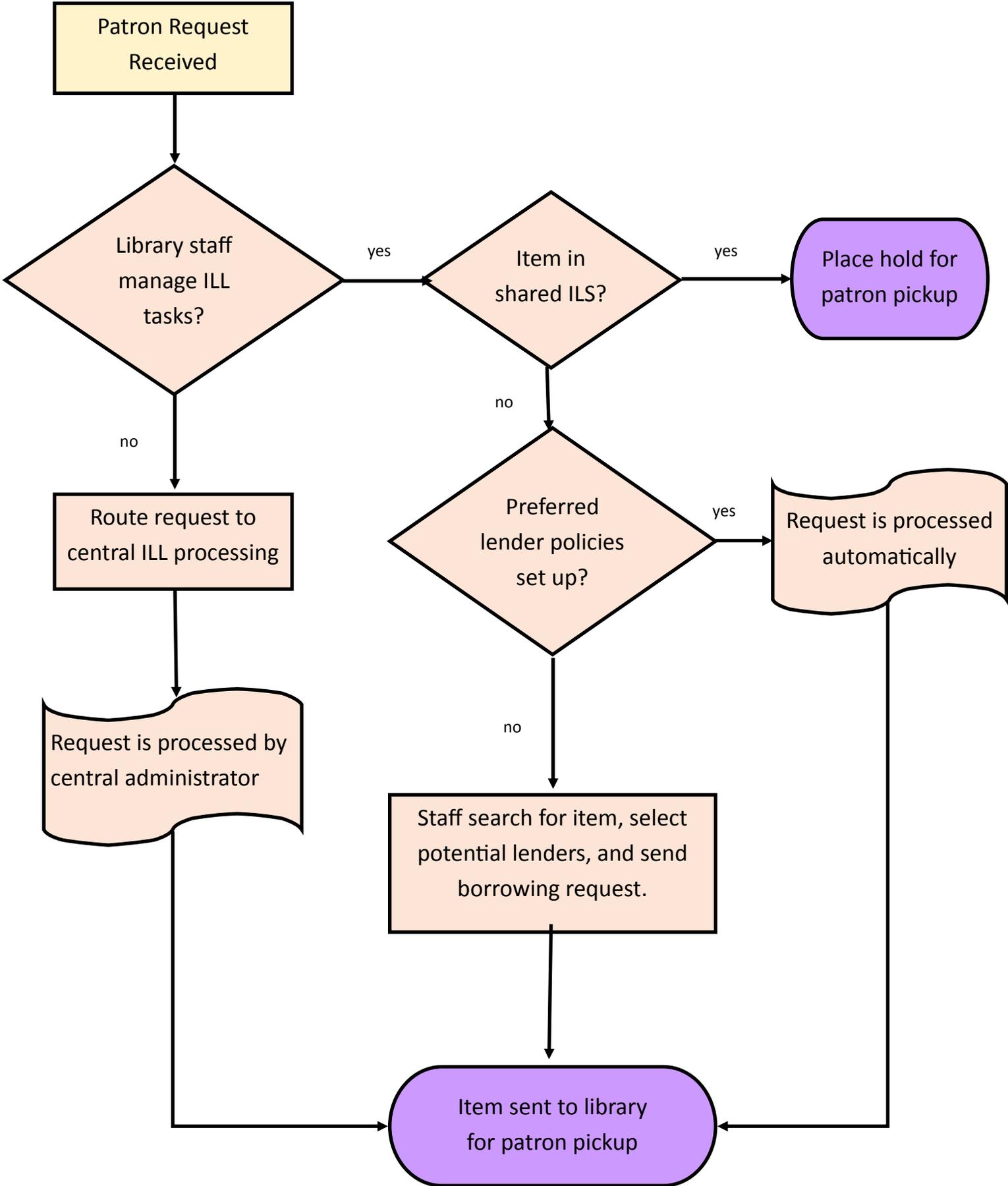
Draft – Seeking Input

Feature	Characteristics
User Experience	Access to materials outside of Idaho
	All libraries show what they own
	All patrons can use the service (understanding exceptions for minors)
	Anyone in Idaho can see what is available in Idaho libraries
	Easy-to-use interface
	Free to end users
	Libraries share all material types
	Libraries honor ILL code for US and ILA's interlibrary sharing guidelines
	Physical delivery of materials among Idaho libraries in a timely manor
	Unmediated patron-driven ILL
Staff Experience	Automated tasks tied to library policies to save staff time
	Idaho libraries share their holdings in a union-style catalog (step toward statewide)
	Mediation options when requests go to certain fill tier
Scalability	Flexible cost mechanism to support service
	System accommodates local lending policies
	Two tiers, allowing lower-volume libraries to utilize centrally administered service
Community Support	Patron buy-in, support service
	Staff buy-in, support providing service
Fiscal Sustainability	Clear cost model from the vendor
	Funded by state due to recognized value of sharing publicly-funded materials
	Sustainable cost mechanism for participants
Promotion & Marketing	To boards
	To library directors
	To legislature
	To end users
	To staff
Training & Support	On-demand “how-to” tutorials
	Peer-to-peer training support
	Printable on-the-job support materials
	Self-paced training modules
	Vendor provided training and support services

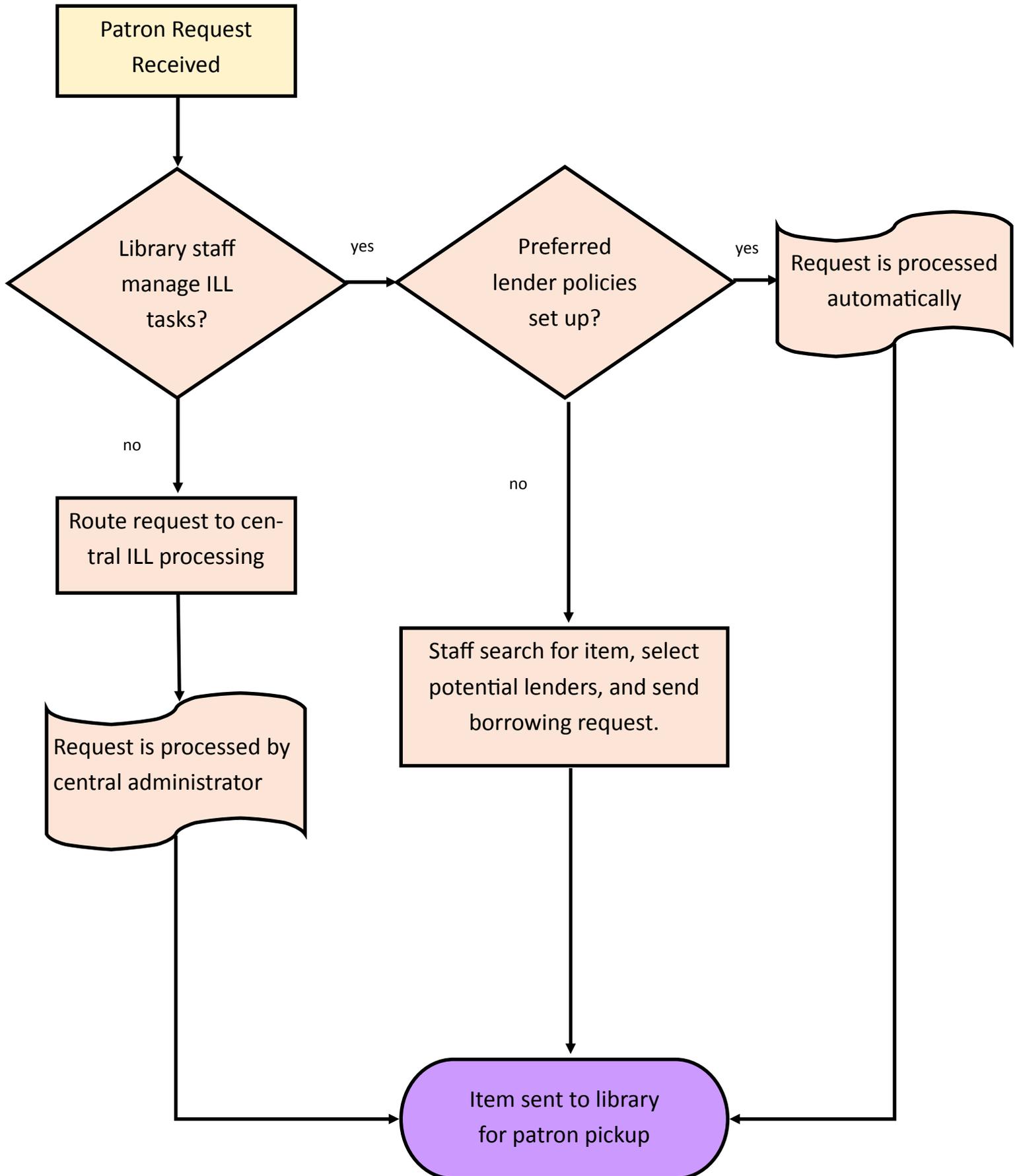
# PATRON EXPERIENCE



# LIBRARY STAFF EXPERIENCE—CONSORTIUM MEMBER



# LIBRARY STAFF EXPERIENCE—STAND-ALONE ILS



# Idaho's Statewide Resource Sharing Future

## References

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<http://libraries.idaho.gov/files/rs-project-report.pdf>

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