



# **Libraries = Learning Organizations**

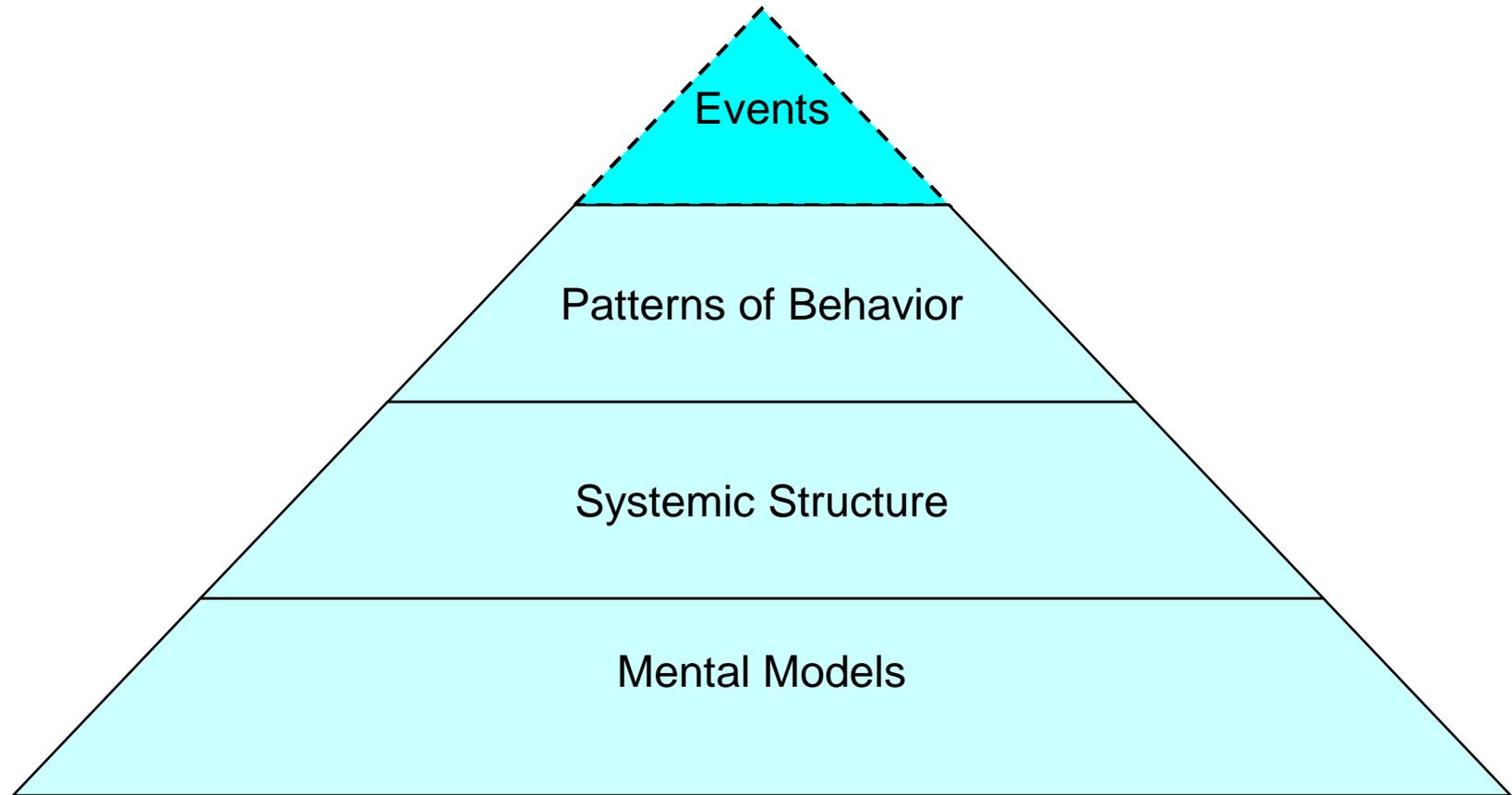
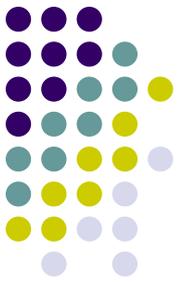
**Discovering the complexities  
and interdependencies of  
systems**



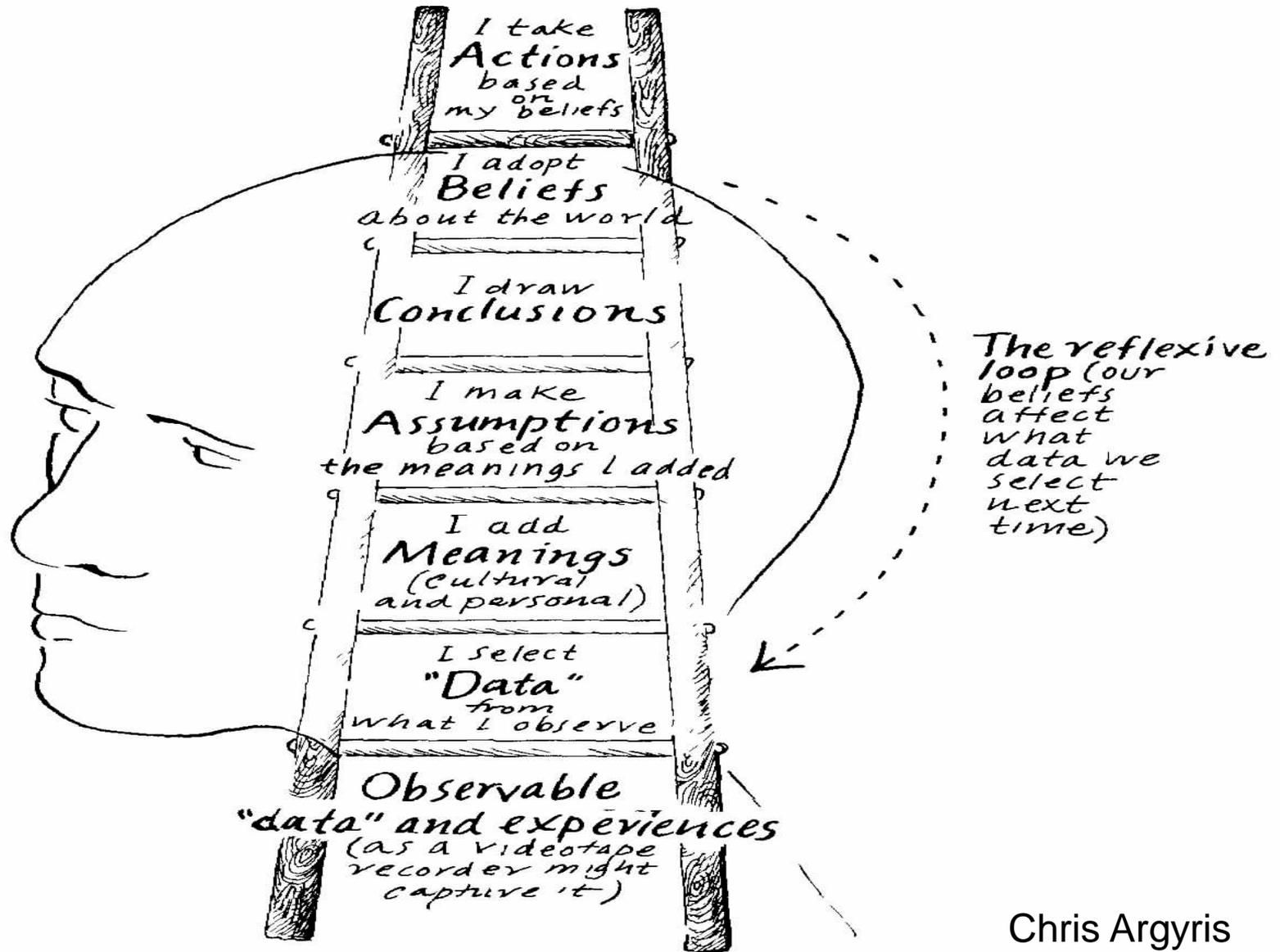
# MENTAL MODELS

- The perceptions of your reality
  - Biology, experience and culture
  - Collections of beliefs
  - Assumptions
  - Stories of how you view the world

# 4 levels of system view



# LADDER OF INFERENCE



# ETHICAL MODELS

## ▶ Consequence-Based

- Utilitarianism
- Right action maximizes overall happiness

## ▶ Rights-Based

- The rights of humans
- Simply by being human or belonging to a group

## ▶ Duty-Based

- Categorical imperative
- Right action equals universal law

## ▶ Virtue-Based

- Virtues that humans ought to have
- Actions of virtuous person

# Next Steps....

- ▶ Accept every experience as personal
  - ▶ Climb the ladder slowly and watch your step
  - ▶ Prepare to be delighted
  - ▶ Develop courage to listen and ask
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