



Tel-A-Claim discontinued

Weekly benefits reporting goes all Internet

What's happening?

The option to call in to file your weekly unemployment claim is being discontinued beginning July 21, 2013.

How will I make my weekly report?

Filing online, using the Internet, will be the only reporting method available.

What if I don't have access to the Internet?

Please use the lobby computers, available at every Labor local office. Most local libraries also offer public computers and free Internet access.

How do I file online?

Ask at the front desk for assistance or find instructions at <http://labor.idaho.gov/pdf/how-to-file.pdf> in English or <https://labor.idaho.gov/pdf/how-to-filespan.pdf> in Spanish.

To file your weekly claim online from any location, any time, go to labor.idaho.gov/iw and you will see the first page of the continued claim system pictured on the right.



The screenshot shows the Idaho Department of Labor's website interface. At the top left is the IDAHO DEPARTMENT OF LABOR logo. To the right, it says "Idaho Department of Labor" and "Welcome to the IdahoWorks System". Below this, it prompts the user to "Please select from one of the options below." There are two main columns of buttons: "Job Search Activities" and "Unemployment Insurance Claims". The "Job Search Activities" column includes buttons for "Register / Update Registration", "Find a Job", "Create / Edit a Resume or Searchable Profile", "Access the Internet", and "Registrarse (Español)". The "Unemployment Insurance Claims" column includes buttons for "File New Claim/Reopen Existing Claim", "File Weekly Continued Claim Report", "Archive el Reclamo Semanal (en Español)", "Check Benefit Eligibility", "Payment Summary", "YearEnd 1099-G", "Online Eligibility Review", and "Direct Deposit". At the bottom, there is a link to "Get answers about direct deposit or debit cards (click on either one)."