

Libraries Linking Idaho Statewide Library Networking

Action Plan
2014-2016

Libraries Linking Idaho is a group of projects and services that bring networked library service to the residents of Idaho.



SUMMARY

The purpose of this Action Plan is to identify activities that serve to sustain and move forward Libraries Linking Idaho and the statewide library networking efforts of the Idaho Commission for Libraries (ICfL).

Libraries Linking Idaho (LiLI) is an alliance of libraries and library consortia working together to further the common good. As a program serving Idaho residents by leveraging library resources to provide more services than a single library can offer, LiLI provides coordination for statewide initiatives that support better library service for users in Idaho's communities and schools.

LiLI was established in 1998 with the appointment of an advisory board consisting of Idaho school, public and academic library leaders. Since that time, the advisory board has worked with ICfL staff (formerly the Idaho State Library) to:

1. Offer services to all the libraries in Idaho,
2. Extend and supplement local and regional resources and services to the citizens of Idaho,
3. Build on the strength of existing networking and resource sharing efforts in the state, and
4. Provide a framework for future cooperation that recognizes the diverse missions and strengths of its participants.

The first phase of the LiLI project was the development of the LiLI Web site to provide information about Idaho and Idaho libraries, provide links to information sources for Idaho citizens, and provide access to Idaho library home pages and online public access catalogs. The LiLI website continues to be a central point of communication about LiLI programs and services.

In 1998 the Idaho State Legislature passed funding for statewide access to online databases. The LiLI Databases are available to all Idaho residents, and the service is critical to school, public, and academic libraries as resources erode.

The foundation of LiLI is networking – people, libraries, and services. This is evident in the strength of regional library networks, the integration of electronic resources in library services, and resource sharing efforts helping to connect Idahoans with the resource to meet their information needs.

Sustaining that foundation and further developing a program to serve libraries and the Idahoans they serve is the focus of this plan of action.

Sources

The activities and sustainability efforts identified in this plan were informed by the following:

- Idaho Commission for Libraries Strategic Plan 2014-2017
- Library Services and Technology Act Idaho State Plan 2013-2017
- Evaluation of the Idaho Commission for Libraries 2008-2012 Five Year Evaluation (LSTA)
- A Study of Library Linking Idaho Databases (LiLI-D), 2010
- Conversations and meetings with the LiLI Steering Committee
- Feedback and survey results from the Idaho library community.

The desired future:

As a result of the Networking program,

- Current and reliable education resources are available through libraries to meet the curriculum needs of K16 educators and students,
- Idahoans can access information for education, research, or recreation through a statewide network of libraries,
- Idaho libraries offer up-to-date information access tools,
- Idahoans have access to library services 24 hours a day, and
- Idaho business and industry have access to quality workforce development tools.

This desired future is fulfilled within the Vision and Mission of the Idaho Commission for Libraries:

Vision:

Idaho libraries are the nexus of global information, innovative services and community, enabling us to sustain our history, empower our present, and create our future.

Mission

The Idaho Commission for Libraries assists libraries to build the capacity to better serve their clientele.

Strategic Issues

Activities fall within the following Strategic Issues, Goals, and Objectives of the *Idaho Commission for Libraries Strategic Plan 2014-2017*:

Strategic Issue I: ACCESS

Goal 1: Awareness and understanding of the disparate ways information is accessed and processed create useful and valued library services.

Objective 1: Provide, support, promote, and encourage access to information and library services.

Objective 2: Develop, coordinate, and provide continuing education and training programs and services for library staff and trustees.

Objective 3: Develop innovative methods of service delivery

Strategic Issue III: COMMUNITY ANCHOR

Goal 1: The citizens of Idaho identify their libraries as vital.

Objective 1: Raise awareness about library services and programs.

Objective 2: Encourage libraries to develop and deliver innovative programs or services based upon funding priorities.

Objective 3: Survey and Evaluate library programs and services.

Goal 2: ICFL's public stewardship empowers service development and delivery and inspires a passionate commitment to libraries.

Objective 1: Support the activities necessary to administer funds allocated to the Idaho Commission for Libraries.

Objective 2: Encourage libraries to develop and deliver innovative programs or services based upon funding priorities.

Objective 3: Survey and evaluate library programs and services.

Activities

	ICfL Plan	2014	2015	2016
Administrative Activities				
Develop and maintain a 12-month schedule of training opportunities for the Idaho library community in support of LiLI and statewide networking programs and services.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish a consistent process for reviewing usage data.	III, 2, Obj 3	<input type="checkbox"/>		
Establish a method and parameters for negotiating and sharing information about discounts for library services and goods.	I, 1, Obj 1	<input type="checkbox"/>		
Establish process to track technical support issues for LiLI.org resources.	I, 1, Obj 1	<input type="checkbox"/>		
Investigate methods to collect end-user feedback about services.	III, 2, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	
Maintain a consistent process for reviewing contract costs and renewals.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utilize a program steering committee representative of all types, sizes, and geographic locations of Idaho libraries.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Consulting Activities				
Check in with consortia at least annually to identify organization leadership, goals, and activities.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Update regional library networks study.	III, 2, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	
Create introductory content for new library directors on statewide networking, technology, and electronic resources. (e.g. Librarian's Survival Guide update)	I, 2, Obj 1	<input type="checkbox"/>		
Group Licensing/Discounts Activities				
Negotiate and promote discounted subscription prices for Recorded Books content.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote availability of discounts for services and goods through ICfL membership in LYRASIS.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
eBranch Activities				
Conduct an annual review of public libraries' web presence.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage libraries to improve web presence via eBranch or other tools to achieve minimum web presence criteria.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote eBranch service to libraries not meeting web presence criteria.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LiLI Express Activities				
Create updated LiLI Express promotional materials for use by participating libraries.	I, 1, Obj 1	<input type="checkbox"/>		
Promote benefits of reciprocal borrowing to Idaho public libraries.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LiLI.org Activities				
Develop and maintain pathfinders for target user groups by age, grade levels, purpose or functional need/subject for improved access.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop self-paced training on the use and application of LiLI.org resources for end users and library staff.	I, 1, Obj 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop support tools regarding available LiLI.org resources, instructions for use, and application of the tools for library staff and end users.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve available STEM content to meet Idaho education needs.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	
Include links to public domain ebooks at LiLI.org.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	
Investigate options for improved discovery across LiLI.org resources.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	
Investigate potential improvements in LiLI.org authentication process.	I, 1, Obj 1	<input type="checkbox"/>		
Maintain and promote availability of content for lifelong learning for Idahoans for education, research, and recreation.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintain and promote availability of content to meet K-12 Core Curriculum and graduation requirements.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintain and promote availability of content to meet the needs of Idaho's business community.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintain and promote availability of workforce development content to support job seekers and businesses in Idaho.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote LearningExpress Library to correctional institutions as a tool for GED preparation.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote LearningExpress Library to schools and colleges as college preparation and skills building tool.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide in-person training tools on the use and application of LiLI.org resources for training library staff and end users.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide on-site training to public and school library staff and faculty on the use and application of LiLI.org resources.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Update and maintain links to digital literacy resources for use by Idahoans through LiLI.org and local libraries.	II, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outreach & Promotion Activities				
Maintain a social media presence represented by the LiLI avatar.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Partner with community and education initiatives supporting student achievement.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote availability of LiLI.org resources statewide to Idahoans.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Raise awareness of the role of LiLI.org resources in supporting student achievement.	III, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Trends & Technology Activities				
Provide education and information to improve awareness of emerging technologies, tools, and the application of tools in a library setting.	I, 1, Obj 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide information about available library discovery tools (e.g. automated catalog, ILS) for small libraries.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LiLI Unlimited Activities				
Develop talking points to outline LiLI Unlimited benefits to non-library stakeholders.	I, 1, Obj 1	<input type="checkbox"/>		
Develop training tips for library staff to improve the efficiency of resource sharing functions.	I, 1, Obj 2	<input type="checkbox"/>	<input type="checkbox"/>	
Encourage libraries to contribute unique holdings information to WorldCat.org	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote participation benefits to non-participating libraries.	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide access to training and information about migration to new OCLC interlibrary loan interface.	I, 1, Obj 2	<input type="checkbox"/>		
Provide access to training to improve cataloging skills of library staff.	I, 1, Obj 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide RDA cataloging training for library staff to adapt to new cataloging standards.	I, 1, Obj 2	<input type="checkbox"/>	<input type="checkbox"/>	
Review LiLI Unlimited cost-sharing formula for participating libraries for long term sustainability.	I, 1, Obj 1	<input type="checkbox"/>		
Review OCLC group services agreement to identify cost savings for sustainability.	I, 1, Obj 1	<input type="checkbox"/>		
Conduct a research study with cost-benefit analysis of LiLI Unlimited participation	I, 1, Obj 1	<input type="checkbox"/>	<input type="checkbox"/>	