As table captain, try to get everyone engaged in the discussion. Ask people to write down key ideas, phrases or draw during the conversation. Anne, Erin, Jan and Shirley will announce and monitor time (and adjust it accordingly).

| Conversation Café | Small Groups: go to the table that corresponds to your handout
|                   | You’ll have about 5 minutes for your group to respond to this question:
|                   | • What motivates you?

1st question: 5 minutes

When time is called, ask the members of your table to move to another table—any one they choose as long as there is an empty chair. You stay at the table.

2nd question: 10 minutes

When you table is filled, ask your group to respond to this question (you’ll have about 10 minutes):

• What motivates you

Then ask:

• Did your answer change from one table to another? If it did why?

| Break | 15 minutes
|       | When time is called, tell your group it’s time for a break (yeah!). Ask them to reconvene with their original group after the 15 minutes break

| Case Study | 20 minute
|           | You will have about 20 minutes to find a solution to the case study. Be sure someone at your table writes the team’s solution on the handout.

After lunch, they will meet back at the same table.

| After Lunch—Case Study | You have been transferred to another branch and you need to relocate to another table (your choice). You will have about 30 minutes.
|                        | You come bearing news:
|                        | The process to integrate new staff into your organization has worked! Your library branch has incorporated the best of the old and the new to allow the library (and employees) to sustain and enhance the library’s reputation.

However, with more demand on staff time (the influx of customers because of the economic downturn), people express they no time to follow the model. We don't know if this is an excuse or a reality. But we do know we need to address the issue and revamp our model.

| Conversation Café | Go back to your original group and ask them (you have about 30 minutes):
|                   | • What mental models did you have to adapt or lose in order to come up with a team solution?
|                   | • When change was introduced to your team, how did you feel?
|                   | • How was your solution modified by change(s)?

Be sure and write down the answers on your table cloth!