Project Launch

The Idaho Commission for Libraries (ICfL)—along with nearly 150 Idaho state leaders, grant partners, and public library directors—launched the “online @ your library” broadband project, funded through the Broadband Technology Opportunities Program (BTOP). Participants kicked off the project on November 1 and 2 with a workshop sponsored by the Bill & Melinda Gates Foundation.

Representatives from the Foundation spoke about the critical role that public libraries play in connecting Americans to technology and the Internet. And, in her keynote address, “Connectivity Meets Community: Embracing the Future,” Library Consultant and Futurist Joan Frye Williams talked about libraries as idea laboratories and how this project will bring resources to rural communities as well as help to celebrate and support local identity.

Launch participants shared their visions on the future of libraries in Idaho communities and what increased Internet access and online resources at the library might mean for rural communities. They also brainstormed ideas for making public computing at libraries sustainable. Participants found the following ideas very intriguing:

- Create libraries as community centers to facilitate citizen education, information sharing, and idea labs.
- Reinvent libraries as community gathering places.
- Make rural communities more competitive by developing diverse and sustainable local economies. Nurture partnerships with community resource people.
- Promote library services in the community. Help communities to see broadband access as essential.

During a moderated panel discussion on Day 1, project partners (Idaho Department of Labor, Adult Basic Education, Idaho Public Television, and State Board of Education) described their agency’s resources and discussed how to leverage their services and the unique role of libraries in rural communities. On continued on page 2...
online @ your library launch continued from page 1

Day 2, librarians and project partners had a chance to get to know each other better in a “Speed-Dating” session.

The launch discussions and networking revealed how big this project is for Idaho. At the launch summation, State Librarian Ann Joslin said, “The possibilities for developing and expanding relationships are huge. Together we can do this. I observed a tremendous amount of enthusiasm here.” Read more about the “online @ your library” project at http://libraries.idaho.gov/online.

E-rate Updates

Form 471

The FY2011 Form 471 application filing window will open at noon EST on Tuesday, January 11, 2011 and close at 11:59 p.m. EDT on Thursday, March 24, 2011. The window will be open for 73 days. Applicants will file a revised version of the Form 471 for the FY2011 window. Be sure to review the revised Form 471 and revised Form 471 Instructions before filing. The Universal Service Administrative Company (USAC) website will feature the revised version of the form when the window opens. Note that the Form 471 Item 21 attachments must be submitted by the close of the filing window.

Form 470

A revised version of Form 470 will also be available at about the same time. Applicants can file now using the current (October 2004) version of the form or wait until the new form is available. You can’t use the current version of the form after the revised form goes live on the USAC website. The advantage of doing a 470 now is that if your 470 has been posted for at least 28 days, you will be able to take advantage of the Commission’s online and face-to-face workshops on Form 471 and CIPA that will take place around the state in late January and early February. (See page 3.)

You will need an FCC Registration Number in order to complete the forms. To get one (or to see if your district or your city already has one):

2. On the left side of the page, go to FCC Registration Number (FRN) Commission Registration System (CORES).
3. To see if you already have a number, click on SEARCH (use the * for a full search). If you are a city library and your city already has a number, check to see if they want you to get your own registration number.
4. Register for a number if you don’t already have one.


Technology plans

Technology plans will no longer be required for Telecommunications Services and Internet (Priority 1). Tech plans will still be required for Internal Connections or Basic Maintenance of Internal
**E-rate Updates continued from page 2**

Connections (Priority 2) and will require these four elements:
- **Goals and realistic strategy for using telecommunications and information technology**
- **A professional development strategy**
- An assessment of telecommunication services, hardware, software, and other services needed
- **Ongoing evaluation process**

“Budget resources” is no longer a required element of the tech plan.

The tech plan still must be written before Form 470 is submitted and approved before services start. If you are using the current Form 470, check #20a (individual technology plan), if applicable, even though you won’t need a tech plan if you are only applying for Telecom or Internet.

For more information about the technology plan visit [www.e-ratecentral.com/](http://www.e-ratecentral.com/). If you have questions, contact Jan Wall, Public Library E-rate Consultant at 866-212-0646 or jan.wall@libraries.idaho.gov.

**LearningExpress Library Available Statewide**

As a part of Idaho’s “online @ your library” BTOP project, the Commission secured a two-year subscription to LearningExpress Library.

LearningExpress Library is now available to all Idaho residents through publicly-funded libraries and the LiLI Portal (http://lili.org). LearningExpress is a web-based resource with a large collection of test preparation tools, skill-building materials, and career resources. Lists identifying the test-preparation titles and computer-skills features are available at [http://libraries.idaho.gov/page/learningexpress-library](http://libraries.idaho.gov/page/learningexpress-library).

**Access LearningExpress Library**

Access LearningExpress Library the same way you access other LiLI Databases. For most libraries, that means accessing through http://lili.org. Users will be asked to authenticate as Idaho residents by entering their zip code and city.

For the libraries that currently have individual remote patron authentication for access to LiLI Databases, ICfL arranged for similar access for LearningExpress. Remote patron authentication is handled in one of three ways:

1. **IP Address recognition** – your IP address range is submitted to LearningExpress, and the system recognizes it
2. **Codabar** – Using the patrons’ library barcode
3. **Referring URL**

If these are not currently working for your library, please contact LearningExpress Library Customer Service at 800-295-9556 or by email at libraries@learningexpressllc.com.

**Customer Accounts**

When users access LearningExpress Library for the first time, they will need to create an individual user account. Once the individual account is created, the user can access LearningExpress from any web-accessible computer by going directly to www.learningexpresslibrary.com.

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**E-rate and CIPA training**

Changes for Form 471 & Item 21 and CIPA Compliance using SonicWall router/firewall

**Online:**
- January 24 (2-3:30 p.m. MT)
- January 26 (10-11:30 a.m. MT)

**Face-to-face:**
- January 31, 2011 – Rexburg
- February 1, 2011 – Idaho Falls
- February 2, 2011 – Burley
- February 4, 2011 – Boise
- February 7-11, 2011 – North Idaho

More info is at [http://libraries.idaho.gov/eratetraining](http://libraries.idaho.gov/eratetraining).

**PLATO- Self-paced intervention solutions for K-adult students**

Available via LiLI.org through BTOP funding

LearningExpress Library (www.learnatest.com/LEL/index.cfm/) provides an interactive online learning platform to practice for civil service, career, academic, and basic skills exams.

Available via LiLI.org through partnership with the Idaho State Department of Education:

- **Apangea Learning**
- **Apangea Math** supplemental math tutoring program for grades 4–12
Public Access Version of eCIS

Any library in Idaho can now provide patrons with access to the Idaho Department of Labor’s eCIS (Career Information System). eCIS is a comprehensive, computerized information system for career exploration and planning.

Simply place the http://idahocis.org link on your website under your workforce resources. Your patrons can access a wealth of employment and job training information at the eCIS site with the following steps:

Step 1 – Go online to idahocis.org. Click the Start! button.
Step 2 – Go to Option 2. Public Access Login. Enter your city/town and zip code, then click Sign in.

And remember to tell your patrons about IdahoWorks, Labor’s web-based workforce service at http://labor.idaho.gov/iw/.

e-government Services

Do your patrons want to renew a license plate online, check for disciplinary actions against a medical care provider, or rent a back-country yurt? Or maybe they need to renew a professional license or use the Business Wizard to find which regulatory requirements apply to their business.

If so, then check out the many online resources available to citizens, businesses, truckers, and professionals on Idaho’s e-government site at www.idaho.gov/online_services/.

Resources at this site include:

- Citizen Services
- Business Services
- Professional License Renewal
- Trucking and Commercial Driver Services
- Government Employee Services

Public Library FY10 Annual Report Form is Available

The online annual report form for FY10 is now available at http://collect.btol.com. The Board Certification form is available at this URL and also at http://libraries.idaho.gov/files/certificationID10_1.pdf.

Usernames and passwords are the same as previous years, but if you do not know, or have forgotten them, please contact Frank Nelson or Debby Wylie at 208-525-7211 or 800-548-6212 or email debby.wylie@libraries.idaho.gov.

Remember that a gold button in the upper right hand corner gives you the option to see or hide last year’s data. If your winter and summer hours of operation are the same, there is a box for you to check. If the box is checked, Frank and Debby will enter that data for you. You will not have to reenter the same data in the Summer Hours area.

As always, you will be able to alert us to changes in any area of the report by leaving a message in the note to the right of each question.

The due date for this report and the Board Certification page is January 31, 2011. Please let Frank or Debby know if you have any problems or questions.
Helen Miller, Idaho’s State Librarian from 1962 to 1980, died November 17, 2010.

Recognizing the need to build local library service, Miller focused on library development. She contracted for a study that produced The Baillie Plan, “Libraries for Tomorrow,” which included a 10-year program to develop cooperative library services, as well as recommendations to establish more tax-supported libraries in the rural areas and to provide a scholarship program to encourage professional librarians to work in Idaho. Miller pursued funding and support to implement initiatives in each of those areas.

In addition, during Helen’s tenure the State Library Building at 3rd and State Streets was built; library services for the blind and physically handicapped, now the Talking Book Service, were moved to the agency; the depository for state documents, now [Stacks], the digital repository, was established; and the Washington Library Network (WLN), a state-of-the-art bibliographic utility that provides computerized services, was introduced to Idaho libraries.

The State Library also began experimenting with computerized databases and electronic document retrieval systems to provide reference services.

Helen Miller worked on over 100 projects to build or remodel public library buildings in Idaho. She always felt that library buildings were important in every community.

The Idaho library community benefitted greatly from Helen’s work, and continues to build on what she set in motion. Helen earned a contented retirement gardening with her cats, travelling, and, of course, reading.

Miller was a life member of the American, the Pacific Northwest and the Idaho Library Associations, and a former president of the Missouri Library Association. She was listed in Who’s Who in America and was an Idaho Statesman Distinguished Citizen.

“The librarian is the first step in informing decision-makers about the needs of the library.”
- Helen Miller

“I received one of those scholarships [in the 1970s]. I have always had the highest regard for Miss Miller, she did so much for rural libraries and was truly a kind and thoughtful lady.”
- Elaine Leppert, Director Caldwell Public Library

“I also received one of those scholarships in the 1970s and with that help I was able to earn an MLS. I have always appreciated Helen Miller and her great staff who helped everyone so much during her time as State Librarian.”
- Margaret Fujishin, Director Homedale Public Library

ICfL Welcomes New Commissioner

Dr. Jim Fullerton, Leadership Program Director and Assistant Dean of Student Affairs at Idaho State University, has been appointed by the Governor’s Office to the Board of Library Commissioners for a term ending June 30, 2015. Fullerton’s experience with the Idaho Commission for Libraries includes six years on the Library Services and Technology Act (LSTA) Advisory Council, a trip to Washington D.C. as member of the Idaho Congressional Delegation, and participation in the Commission’s preferred futures workshop.

Fullerton also served on the Marshall Public Library Board of Trustees and is currently on the Board of Directors for the Friends of the Marshall Public Library. He has a doctorate in Human Sciences, a master’s in Public Administration, and a bachelor’s degree in Journalism.

The Commission and the Board look forward to working with Fullerton and will join him in a face-to-face Board Meeting on February 18, 2011.

Does ICfL have your current trustee information?

If not, please help us update our online directory by sending the following information to lili@libraries.idaho.gov:
Name
Address
Phone number
Term dates

All trustees in our mailing database receive a copy of the Envoy Trustee Newsletter.
**What a Deal:**
**Tax Credit for Contributions to Idaho Public Libraries**

The “What a Deal” fact sheet, designed to help you promote donations to your public library or library district is now available at http://libraries.idaho.gov/page/public-library-contribution-tax-credit. To receive a deduction for 2010, individuals or corporations must give to the library by December 31, 2010.

Please copy the fact sheet freely and use it to encourage donations to your library. If you have questions, check with your accountant or the Idaho State Tax Commission for complete information.

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**2011 Teens and Technology Course Open for Registration**

Top Ten Reasons to sign up for 2011 Teens and Technology:

1. Explore a HOT literary tool: book trailers!
2. Attend hands-on regional workshops
3. Master new and exciting technology
4. Engage teens at your library
5. Learn from local mentors
6. Network with statewide library staff
7. Improve services to teens
8. Earn incentives for completing the course
9. Get a jump on Teen Tech Week ideas
10. Travel for free – Yes, all of your expenses are paid

Registration closes on Friday, January 7, 2011. Only 12 participants can be accommodated from each region, so don’t wait too long!

For more information go to http://libraries.idaho.gov/landing/tweens-and-teens and learn all about 2011 Teens and Technology course activities and requirements.

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**TBS Awareness Day: March 3, 2011**

The Talking Book Service (TBS) is turning 80! Help us celebrate the date that the National Library Service (NLS) began recording books for distribution to those unable to read standard print and spread the word to those who are not aware of the free service. Libraries statewide can help promote TBS by doing the following:

1. Have a TBS display on Thursday, March 3. TBS will provide the new digital player and demo book, poster, brochures, and applications for free!
2. Post a link to the TBS website (http://libraries.idaho.gov/landing/talking-book-service) on your website. (Drupal users can request that ICfL staff do this).
3. Share information about TBS with an organization in your community that serves potential TBS users (i.e. senior center, optometrist, Special Education teacher, nursing home).

More information will be available in January.
ICfL Board of Commissioners tours Idaho libraries

The Idaho Board of Library Commissioners met for a regularly scheduled meeting on Friday, October 1, 2010, in McCall after touring libraries in Cascade, New Meadows, and McCall on Wednesday and Thursday. The annual fall tour of libraries is a highlight for the Commissioners. They enjoy getting out to visit the libraries, meet the librarians, and see the facilities, services, and challenges first-hand. And as ICfL becomes more involved with school libraries, it is important for the Commissioners to see them “in action.”

Wednesday afternoon the Board, State Librarian Ann Joslin, and other ICfL staff members toured Cascade Public Library and had the opportunity to shop in the The Recycled Book, a welcoming place to find reading treasures.

Thursday morning, the Board was invited to the Cascade Pre-School to see the First Book program in action. Later in the morning, the Meadows Valley Public Library District Board of Trustees took the time to visit with the Commissioners. It was interesting for the Commissioners to hear about the effort involved in building the library and establishing the library taxing district.

On Thursday afternoon at McCall Public Library the Commissioners toured the Idaho History Room, learned about the vibrant wall murals, and were delighted to hear that the statues of the children playing outside of the library are dressed up for the changing seasons.

Next, at the Barbara R. Morgan Elementary School in McCall, the Commissioners were impressed to hear about the collaboration between the school library and the public library and were very interested in the school’s participation in Dr. Roger Stewart’s case study for the Summer Reading program and its effect on IRI scores.

At the final stop, the McCall Donnelly High School, the commissioners expressed appreciation of the new library design and student-friendly environment. The board noted the school’s use of technology, including computers in the library and adjoining lab, and were pleased to learn of the school’s use of the LiLI databases.

10th annual National Book Festival

The 10th annual National Book Festival was held on Saturday, Sept. 25, 2010, on the National Mall in Washington, D.C. Marj Hooper and Teresa Lipus represented Idaho in the Pavilion of the States—promoting reading, sharing information about Idaho literacy and library programs, answering questions about Idaho writers, and challenging visitors to locate Idaho on the map. This year’s Idaho book, My Darlin’ Clementine, young adult fiction by Boise author Kristiana Gregory was on display at the Idaho table.

Other featured pavilions at the festival were dedicated to genres ranging from history to mysteries, as well as books for families and young people. And, favorite authors were on hand for book signing. The National Book Festival is sponsored by the Library of Congress and the Festival’s Pavilion of the States is sponsored by the Institute of Museum and Library Services. Commission staff attends the festival through a grant from COSLA (Chief Officers of State Library Agencies). See more at www.loc.gov/bookfest.

View more photos of the Book Festival at www.flickr.com/photos/38963497@N03/sets/72157625081414970/.

School board members stayed after the closing event of the Idaho School Boards Association (ISBA) Annual Convention to learn the importance of a strong school library program and to learn about developing a 21st century Internet Acceptable Use Policy (AUP). And they weren’t disappointed.

In the first session, Idaho Commission for Libraries’ statistics guru, Dr. Frank Nelson, shared the results of the school library impact study. The study showed that when teachers and teacher-librarians collaborate to integrate Information and Communication Technology (ICT) skills into the curriculum, students have improved academic achievement.

Rick Stoddart, Boise State University Reference Librarian, shared information about the proposed Idaho Information and Communication Technology (ICT) Standards. These ICT standards can serve as the foundation for Internet safety instruction required by the new Idaho Statute 33-131(132).

The second session addressed how to balance Internet safety and the importance of using Web 2.0 tools in today’s classroom. Dr. Barbara Schroeder, Boise State University Associate Professor, talked about the importance of opening the Internet to allow students access and opportunities to learn 21st century competencies identified in the recently released 2010 National Educational Technology Plan.

Dennis Hahs, teacher-librarian at Rocky Mountain High School in Meridian, showed how a 21st century library program can engage students when content area teachers work with teacher-librarians to integrate ICT skills and use Web 2.0 tools to collaborate, create, and connect for the senior project.

In conclusion, Glynda Pflieger, the Commission’s school library consultant, offered advice on how to develop an Acceptable Use Policy (AUP) that allows access to Web 2.0 tools with a component of Internet safety integrated into the instructional program. To learn more about the presentation, check out the handouts and links at http://libraries.idaho.gov/landing/school-libraries or contact Glynda at 208-639-4139 or glynda.pflieger@libraries.idaho.gov.
Library News from Around the State

Idaho Community Foundation (ICF) Grant Recipients (www.idcomfdn.org/)

• Boise Basin Library District – $2,000 for computers for patrons and community
• Bruneau Valley District Library – $750 for a luncheon speaker program and books related to the speakers’ topics
• Camas County District Library – $2,000 for 50 stackable chairs and a room darkening window covering
• Gooding School District #321 – $1,000 for graphic novels for each library
• Grangeville Centennial Library – $1,000
• Homedale Public Library – $1,000 for large-print books
• Patricia Romanko Public Library – $1,500 to buy children’s books

Emerging Leaders
Ben Hunter from the University of Idaho and Kristine Brumley from Boise Public Library were selected to participate in the 2011 class of Emerging Leaders with the American Library Association (ALA). Hunter is being sponsored by ALA’s Office for Intellectual Freedom and Brumley is being sponsored by the Idaho Library Association. Read more at http://tinyurl.com/3yn7lfv.

Ada Community Library
When the Ada Community Library board found out that Mary DeWalt was named 2010 Librarian of the Year by the Idaho Library Association, they arranged for August 31, 2010 to be Mary DeWalt Day in Idaho. Because no one on the board could make it up to Post Falls for the ILA conference, they decided to celebrate the day of their Annual budget hearing and August board meeting. Check out the proclamation at http://gov.idaho.gov/mediacenter/proc/proc10/procaug/proc_mary_dewalt.html

Amoral Tuttle Public Library, New Plymouth
Amy Gibbons, previously the reading specialist, is the new director, replacing Talya Nay, who recently moved to Umatilla, Oregon.

East Bonner County Free Library District
Wayne Gunter, Director at East Bonner for the last 13 years, retired in October. Ann Nichols is now the interim director.

Emmett Public Library
Loretta Lewis of the Emmett Public Library was recently recognized at the State of the City address in Emmett for her 27 years of service at the Emmett Public Library. Lewis leads Emmett city employees in her years of service.

Garden City Public Library is now in the third season of Project Mittens, a program to accept donations of hats, scarves, and gloves and distribute them to children through the bookmobile.

Hailey Public Library received a $5,000 federally-funded outreach award to host a free emergency preparedness and planning community event, “Ready Hailey,” in October. The library partnered with several local agencies and community organizations to bring information specific to emergency preparedness and planning to the community.

Jerome Public Library
Patty Metcalf, the new director for Jerome Public Library, recently moved back to Idaho from Tennessee. She was at Boise State University Library (1973-1980), Boise Cascade Corporate Library (1980-1988), and Boise Basin Library District (1997-1998). Metcalf replaces Laura Burnett, who moved to Colorado this fall.

Marshall Public Library
Kathy Watson, Associate Director of the Marshall Public Library, retired in November, saying that being part of ILA and Idaho’s library community for so many years has been an honor and a pleasure, and she will miss the friendships shared.

North Idaho College Molstead Library
Phil Roche was hired to begin as the new library director at North Idaho College in January 2011. A team of library faculty and staff have been performing the duties of library director since Denise Clark’s retirement in December of 2009.

Rigby Public Library
Rigby Public Library will receive an $18,000 grant from the private CHC Foundation of Idaho Falls to refurbish its basement meeting room.
Congratulations to the following people, who were recognized at the Idaho Library Association (ILA) Annual Conference Awards Banquet for their contributions to Idaho libraries:

• Scholarships
  - ILA Scholarship – Gena Marker, Centennial High School, librarian
  - Gardner Hanks Scholarship – Kristine Brumley, Boise Public Library at Collister, information services department specialist

• Follett School Library Media Program – Sue Bello, Boise Independent School District, library media programs coordinator

• Special Services to Libraries
  - Mary Nate, Bear Lake County District Library, director
  - Heidi Riddoch, North Bingham County District Library, director
  - Karen Pettinger, retired from Portneuf District Library

• Librarian of the Year
  - Mary DeWalt, Ada Community Library, director

• Trustee of the Year
  - Pete Black, retired from ICfL Board of Commissioners

• Friend of the Year
  - Friends of Coeur d'Alene Public Library

• Idaho Book Award
  - God's Dogs: A Novel in Stories, Mitch Wieland, Boise State University, English professor

The title, chosen by community vote, is Jack London’s *The Call of the Wild*.

As in past years, the grant program is designed to include interested libraries throughout Idaho. If your library would like to add *The Call of the Wild* to your existing book discussion group schedule or host a special book discussion or any related program, please contact Mary DeWalt at Ada Community Library, 208-362-0181 x123 or mdewalt@adalib.org by December 28.

Hurry! Contact Mary DeWalt by December 28

Idaho Library Association Awards

“I know furthering my education will benefit kids.”
- Gena Marker, Centennial High School

“I know furthering my education will benefit kids.”
- Gena Marker, Centennial High School

Sue Bello receives the School Media Program of the Year award from Bryan Burnett, of Follett Media Resources.

The Friends of the Coeur d'Alene Public Library

“We truly couldn’t get by without our Friends.”
- Bette Ammon, CDA Library Director

Idaho Commission for Libraries

325 W. State St. • Boise, ID 83702-6072 • http://libraries.idaho.gov

Mission: The Idaho Commission for Libraries assists libraries to build the capacity to better serve their clientele.