

**Idaho Talking Book Advisory Committee Meeting**  
**Wednesday, June 14, 2017**  
**9:30 am-1:30 pm**  
**Idaho Commission for Libraries**  
**Table Rock Room**

**Meeting Purpose:** To remain current with Talking Book Service items

**Desired outcomes:** By the end of the meeting, participants will:

- Receive an overview of the TBS User survey
- Recommend next steps based on the User Survey results
- Recommend the recipient of the TBS Postal Carrier of the Year Recognition
- Receive updates on TBS activities
- Share member updates
- Recommend possible replacements for members whose terms have expired

**Meeting leader:** Sue Walker

**Facilitator:** Stephanie Bailey-White

**Recorder:** Terri King

**Attendees:** Sue Walker, Judy Mooney, Steven Bailey, Sue Robinson, Stephanie Bailey-White, Nancy Wise, Susan McCoy, Catherine Stanton, Dana Ard, Vicki Prin, Terri King, Gideon Tolman (Governor's Fiscal Analyst for ICfL))

**Agenda**

Meeting set-up, introductions, icebreaker Ask each committee members to introduce	Stephanie	• Share	15 minutes
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themselves, their connection with TBS			
User Survey overview/discussion/next steps: Powerpoint, clarification, next steps for FY2018 plan	Sue	<ul style="list-style-type: none"> <li>• Share</li> <li>• Discuss</li> </ul>	45 minutes
Postal Carrier of the Year Recognition: Share, discuss	All	<ul style="list-style-type: none"> <li>• Share</li> <li>• Decide</li> </ul>	20 minutes
TBS Activities update <ol style="list-style-type: none"> <li>1. Cycle for Independence, socks, photo</li> <li>2. NLS Site visit – April</li> <li>3. NLS regional conference – Santa Fe</li> <li>4. PCC update</li> <li>5. Unrated books update</li> <li>6. BARD mentoring update</li> </ol>	All	<ul style="list-style-type: none"> <li>• Share</li> <li>• Clarify</li> </ul>	40 minutes
Volunteer Appreciation lunch with staff	All	<ul style="list-style-type: none"> <li>• Enjoy</li> </ul>	60 minutes
Committee member updates	All	<ul style="list-style-type: none"> <li>• Share</li> <li>• Discuss</li> </ul>	15 minutes
New member recruitment: Need user and rep from audience other than visually impaired, mention Steven is leaving	All	<ul style="list-style-type: none"> <li>• Brainstorm</li> </ul>	15 minutes
Next steps	All	<ul style="list-style-type: none"> <li>• List</li> </ul>	5 minutes

Meeting review	All	• List	5 minutes
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### User Survey overview/discussion/next steps:

Sue W. presented the survey [Power Point](#).

### Questions/comments:

- Does NLS look at survey? No, but we can share with Pam Davenport (NLS consultant)
- Assistive technology and training are expensive
- Older population has problems with new technology
- CSR's have been contacting patrons that made comments & needed adjustment in service.
- Need to find a better way to promote BARD
- Need to focus on BARD Mobile
- New patrons are overwhelmed with too much information at first-start with small doses of information
- Great as a teacher to have a demo player to show students
- To increase Newsletter use start a pilot program; send a cartridge with tips and ask if they want the newsletter and which format works best for them?
- Place a message about returning books at beginning or end of newsletter cartridge or both.
- Maybe send more newsletters on cartridge.

### Where do we want to focus next? Public Libraries:

- Public libraries need to be referring patrons
- Library staff can do promotion of TBS
- Vicki Prin would like to know how many are signing up in the Eagle Public Library area.

Sue – 200 patrons are interested in an online book club-will start working on this.

In the future we will use a sampling of TBS patrons for survey instead of contacting all patrons.

#### **Postal Carrier of the Year Recognition:**

- We had a lot fewer nominations this year(19)
- Committee narrowed selection down to 4 choices
- Selected – Tina (Buhl)
- Sue will set up a date and time to present award after the first of the new fiscal year.
- Committee members can attend

#### **TBS Activities Update:**

##### **“Cycle for Independence”**

- Fundraiser for NFB-\$20,000 raised
- Attendees: Pete and Lisa Nelson, Sue Walker (“Wrong way Walker”), Tina Schilling, Stephanie and Addie Bailey-White

##### **NLS Site Visit in April 2017:**

- Every 2 years
- Consultant is Pam Davenport
- Overall we are doing a good job
- Pam will submit written report this fall
  - NLS is working on readers/players for the future
  - Patrons will be able to access books from the cloud
- NLS has received permission to design Braille display equipment
  - Need funding to develop and produce
  - NFB has bill before Congress to purchase braille displays. Bill has gone nowhere. Requesting 10,000 units at \$400 each

##### **NLS Regional Conference-western region**

- 2-day conference in Santa Fe, NM
- Focusing on standards that libraries are to meet
  - Topics

1. Recommendations on staffing-Idaho should have 8 staff members
2. Concept-getting away from physical copies. Libraries have different ways of achieving this goal.

#### **PCC (Patron Centric Cartridge):**

- Worked on this for a year
- Has been difficult with lots of steps
- When bugs are worked out this will be very helpful getting books out to certain patrons.

#### **Unrated Books:**

- NLS is adding approximately 1,000 per year of commercial unrated books
- This is in addition to the regular 2,000 that NLS adds every year
- A group of regional Libraries are working to add ratings
- Most of this work is done by volunteers
- 10 from Idaho have expressed interest in volunteering to rate books-5 have started
- 900 books have been completed

At NFB convention 8-9 volunteered to be a BARD mentor

Bell Academy-10 students came to ICfL for a tour last year. This year will come over and record a book report as a reward for reading

#### **TBS Outreaches:**

- Terri & Sue R attended the Treasure Valley Information Fair in Caldwell
- Sue R promoted TBS to Library Directors at the "Meet n' Greet" workshop
- Sue R will do a presentation at Valley View Retirement to Veterans on Friday, June 16<sup>th</sup>

- Judy presented TBS to a Veterans Support Group at the Golden Corral in Nampa
- Judy will attend a Health Fair at the Walmart in Caldwell June 17<sup>th</sup>

### **Committee Member Updates:**

Dana Ard - National Federation of the Blind:

- State convention will be in Twin Falls this fall
- Staying at the Red Lion at \$81.00
- National convention is in Orlando, FL, July 9-15
- Grants will be available for 20 people; to participate at NFB conventions

Vicki Prin promotes TBS in the Eagle area

Catherine Stanton went to an assisted living facility and signed up 4 new patrons

Susan McCoy took TBS information materials to 3 Ophthalmologist offices

- How can we excite new staff about the TBS?
- Keep teachers informed about TBS-they have resources & handbook

Nancy Wise

- Thanked Sue W for presentation on BARD Express for teachers
- Planning for Summer Work Employment Program (SWEP) which allows students to work in areas of interest for 5-6 weeks
- June 26-27 staff in-service
- Working on end of fiscal year

**Fall TBS Promotion Campaign (TBS-Yes)**

- Request to Governor and Legislature to move TBS back to State funding
- Public libraries can be more proactive promoting TBS (posters, players, etc)
- ILA Conference at Riverside in Boise
  - Tour ICfL
  - Handout copies of "Six Dots: A Story of Young Louis Braille" in print and print/Braille formats
- January 4<sup>th</sup> Louis Braille birthday
  - Promote Braille and TBS

Braille is fast moving on giveaway site

Boise Public Library has a vending machine that displays letters in different formats such as Braille.

**New Member Recruitment, terms ending:**

- Sue Sebranek (user)
- Heidi Caldwell (works with physically disabled)

Steven is retiring the end of August-this is his last meeting

Next meeting is Wednesday, Sept 13, 2017 9:30-1:30

**Next Steps:**

- Talk to Sheila about adding a note on cartridge newsletter
- Send Eagle Public Library stats for last year for new TBS users referred by library staff
- How can we partner with schools "Yes"
- Explore social media avenues for TBS in the Fall
- Pilot program-tips for new TBS users that they receive in 6 months

**Meeting Review:**

- Have Lunch every time