

VI. GENERAL, MISCELLANEOUS REVENUE, AND LIBRARY SERVICES IMPROVEMENT FUNDS
B. Program – Draft Strategic Plan, FY2021-FY2024 – Action Item

This plan continues to address Idaho library needs described in terms of the Commission’s mission and identified state priorities:

- Building the capacity of libraries to better serve their communities,
- Increasing college and career readiness of Idahoans,
- Working toward equitable access to information and library services for all Idahoans, and
- Furthering economic and employment development.

The plan provides flexibility to manage and improve current programs and, at the same time, strategically positions the Commission to take advantage of opportunities that might appear. It reflects the Commission’s intent to support current and traditional services important to the people of Idaho while keeping an eye on future trends to enhance information access and services.

The mission, goals, and strategies are similar to last year’s plan. Staff members are reviewing and updating the objectives and activities to ensure they are the best approaches to meeting needs in these uncertain times. The plan is to be submitted to the Division of Financial Management (DFM) by July 1, 2020.

Suggested motion: I move that the mission and goals of the draft FY2021-FY2024 strategic plan as described in Board Document 20-57 be approved.

MSC _____

DRAFT STRATEGIC PLAN, FY2021 - FY2024

Mission:

The Idaho Commission for Libraries assists libraries to build the capacity to better serve their communities.

The following goals and strategies build on the capacity-building work the Idaho Commission for Libraries is known for and are based on extensive and ongoing needs assessment and

continuous improvement processes. Goals and strategies are listed in priority order.

Goal 1. Build the institutional capacity of libraries to better serve their communities.

- Strategy 1: Improve the library workforce.
- Strategy 2: Improve the libraries' technological infrastructure.
- Strategy 3: Improve library operations.

Goal 2. Support the role of libraries in preparing Idahoans to be college and career ready.

- Strategy 1: Improve users' formal education.
- Strategy 2: Improve users' general knowledge and skills.
- Strategy 3: Improve users' ability to discover information resources.
- Strategy 4: Improve users' ability to obtain and/or use information resources.

Goal 3: Ensure equitable access to information and library services for Idahoans with disabilities, those in rural communities, English-language learners, people living in poverty, and other underserved communities.

- Strategy 1: Improve users' general knowledge and skills.

Goal 4: Support the role of libraries in economic and employment development.

- Strategy 1: Improve library staff's knowledge of economic and employment resources and programs.
- Strategy 2: Facilitate increased awareness by library users of economic and employment support.
- Strategy 3: Foster consideration by Idaho employers of library services and resources as key elements in sustainable business development.

Goal 5: Model responsible and effective government practices.

- Strategy 1: Align resources and priorities to maximize the value of both public and private funding.
- Strategy 2: Increase the awareness of Idaho libraries as essential community resources.
- Strategy 3: Implement practices and processes to comply with Executive Orders on Cybersecurity and the Red Tape Reduction Act.
- Strategy 4: Collaborate with the State Controller's Office to implement the Luma transition.